

# B.SAFE CONSTITUENCY

## PUBLIC PLACE AUDIT REPORT

Mahadevapura Assembly Constituency







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## INTRODUCTION



### About B.PAC

Bangalore Political Action Committee (B.PAC) is a non-partisan citizen's group that aims to improve governance in Bengaluru and enhance the quality of life of its citizens.

B.PAC advocates good governance practices, integrity and transparency in all arms of the government, improving the quality of infrastructure in the city, identification and support of strong candidates for public offices through its flagship program B.CLIP, a grassroots Leadership Program. Besides B.CLIP, B.PAC is focused on several other verticals to drive strong initiatives in Bengaluru working alongside key stakeholders. ([www.bpac.in](http://www.bpac.in))

One of the verticals is B.SAFE which addresses safety initiatives of women and children, involving stakeholders to advocate the rights of women and children while sensitizing and engaging the community and larger public on this issue.



### About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

Insights-driven and outcomes-based they help accelerate returns on IT and business investments. Across 21 industry sectors in 400 locations worldwide, 80,000 professionals provide comprehensive, scalable, and sustainable IT and business consulting services that are informed globally and delivered locally.



### About B.SAFE Constituency

Women's safety is imperative to make strides towards women's empowerment. B.SAFE Constituency is a unique initiative to bring different stakeholders, community and domain experts on a common platform and facilitate a safer assembly constituency for women and children through an integrated set of programs like public place audits, community awareness, recommended action plans and sustained advocacy.

This project was envisaged as a proof of concept through implementation of the program in two Assembly Constituencies, viz Mahadevapura and Malleshwaram. This report covers the findings in Mahadevapura.



## PROGRAM OVERVIEW



Every community has a band of committed leaders driven by passion and intention to help disadvantaged women but lack knowledge and necessary tools. This program strives to identify such potential leaders, and build their capacity to become 'B.SAFE Ambassadors'.

These community leaders will be empowered with intensive training by experts and they will have access to resources such as police officials, counselling centers, legal support, knowledge of schemes and loans offered by Government and other entities which are required for their onward outreach to the Community on issues of safety and empowerment of women in their neighborhood. B.SAFE Constituency program which is implemented by ward in the Constituency is led by a band of B.SAFE Ambassadors.

### **B. SAFE Constituency Program has four key 4 pillars.**

#### **A. Public Place audits**



Bus stop



Street light



Public toilet



Park



First Mile Last Mile  
(FMLM)



Public Health care  
center



Police station



Anganwadi



Market

The audit findings would provide insights on how to improve safety and empowerment of women across 8 public places and 35 major streets.

The recommendations would be presented to key stakeholders viz; local MLA, BBMP, BESCO, BMTC, etc

## **B. B.SAFE Community Awareness Program**



An initiative to build awareness amongst women of the local community on personal safety and economic empowerment.

The initiative helps bring a sense of community amongst women and amplifies the voices of B. SAFE Ambassadors to meet their goal of making their constituency safer and provide support for economic empowerment.

## **C. B.SAFE College Awareness Program**



An initiative to sensitise college students on gender related issues. The gender sensitisation workshop helps examine student's personal attitudes and equips them with critical thinking tools.

The goal of the program is to make students unlearn sexism, understand patriarchy, be active bystanders and learn essential law and resources to make their college and neighbourhood safer for all.

## **D. B.SAFE Nirbhaya Chalaka Awareness Program**



The drivers of public transport are the eyes on the street with power to be active bystanders and make our public places safer and inclusive for all. They are the true representatives of any city and often first responders during harassment or violence in public places.

The B.SAFE Nirbhaya Chalaka is an initiative to sensitise the auto and cab drivers on challenges faced by women commuters and emphasise the pivotal role the drivers play in making public places safer for women. B.PAC has an ongoing multi year gender sensitisation program with BMTC for its drivers and conductors, the number close to 25,000.



## **ACKNOWLEDGEMENT**

We wish to express our heartfelt gratitude to Shri. Aravind Limbavali, MLA Mahadevapura Assembly Constituency for supporting this initiative and to conduct as the pilot project in Mahadevapura Assembly Constituency.

Special thanks to Ms. Pranitha Subhash, actress, philanthropist, social entrepreneur for being the brand ambassador and face of the B.SAFE program.

We wish to express our gratitude to Dr. Kalpana Viswanath, Co-founder & CEO, Safetipin in sharing their Safetipin application and insights to conduct street safety audits.

Our sincere thanks to Mr. Ananda Gundurao, Member, B.PAC ; Ms. Sonal Kulkarni, DULT; Ms. Sneha, Vidhi Center for Legal Policy; Ms Sonal Shah, Urban Catalyst, Ms. Bhavya Singh, Built Empathy; Ms. Rachana, Urban Expert, BMSCA; Ms. Sanjna Raaj, Urban expert, BMSCA; for their valuable inputs and suggestions in formulating the safety audit questionnaire.

Our sincere thanks to Mr. Sudheer Hegde, Assistant Commissioner of Police, BCP; Ms.Rani Shetty, Parihar; Mr. Ashok G V, Advocate, Fanctum Law; Mr. Harish N, Member, B.PAC ; Ms. Amitha Athresh, One Stop Center; Ms. Vyjayanthi V, CLPR ; Ms. Sujatha, Devraj Urs, Ms. Nirmala, KSWDC ; Ms. Mamtha, Buzz Women; Ms. Pushpa Murthy, B.CLIP Leader, B.PAC ; for conducting the capacity building sessions.

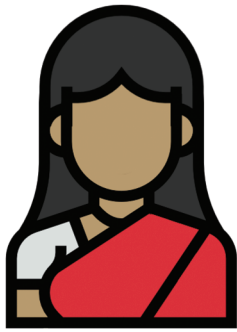
We wish to express our gratitude to Mr. Nirbhay K Lumde, Director of Corporate Social Responsibility, CGI ; Mr. Surendran Murugananda Krishnan, Senior CSR Executive, CGI; for working tirelessly with us throughout the partnership.

Ms. Chitra Talwar, B.SAFE Convenor, B.PAC and Ms. Revathy Ashok, Honorary Managing Trustee and CEO, B.PAC for their valuable guidance throughout the program. We would also wish to express our deepest appreciation to the core working team - Ms. Sushma Mahabala, former Program Coordinator, B.PAC; Ms. Siri T K , Program Coordinator, B.PAC; Ms. Pooja Patel, Program Coordinator, B.PAC; Mr. Sharath S.R, Operations Manager, B.PAC; Mr. Sachin Tantry, Manager, Communication and Outreach, B.PAC; Mr. Amruth Bharadwaj, Communication Executive, Outreach and Communication, B.PAC; Mr. Bharath S, B.PAC.

We would like to thank Synergos Tech Consulting Services Pvt. Ltd for web page designing especially for this program; Sujith, Co-founder and Visual Designer, Design Distrikt, for the designs, creatives and illustrations curated for the program.

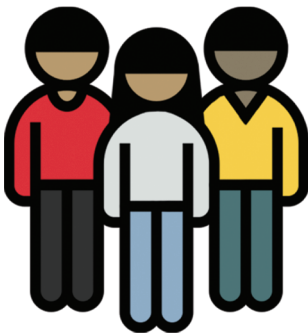
Also thanking Ms. Sneha Dey ; Ms. Harini Reddy ; Ms. Varna Gubbi ; for working along with us as interns during the program.

## LIST OF B.SAFE AMBASSADORS AND VOLUNTEERS



### Ambassadors

- |                      |                       |
|----------------------|-----------------------|
| 1. Ashwini R         | 12. Nisarga M L       |
| 2. Bharathi Divakar  | 13. Nisarga R         |
| 3. Bhavana           | 14. Padmavathi        |
| 4. Deepti Chugh      | 15. Rajashree         |
| 5. Indira Belde      | 16. Sathyavani        |
| 6. Jayanthi          | 17. Seema Bai         |
| 7. Jayashree Apoorva | 18. Shaila Parvathy   |
| 8. Kumuda Prakash    | 19. Shashi Khurana    |
| 9. Lavanya           | 20. Shoba Halagimat   |
| 10. Lipika Saho      | 21. Shoba Murali      |
| 11. Mehala Kumar     | 22. Vineetha Bhargava |



### Volunteers

1. Annie Beulin Christina Y
2. Likith Kumar L
3. Praneetha P Jagdale
4. Rakesh
5. Rohit Choudhary
6. Sai Lakshmi B T
7. Saraswati Jigajinni

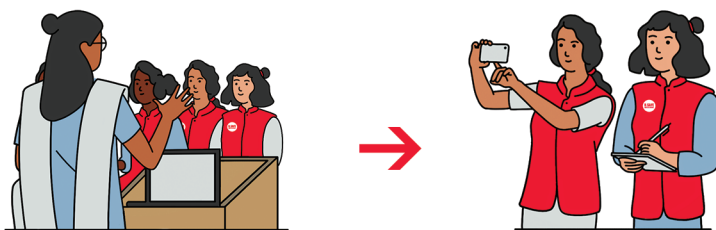
## PUBLIC PLACE AUDIT - METHODOLOGY



**1** Fill the form

**2** Meet the panel

**3** Select B.SAFE Ambassadors



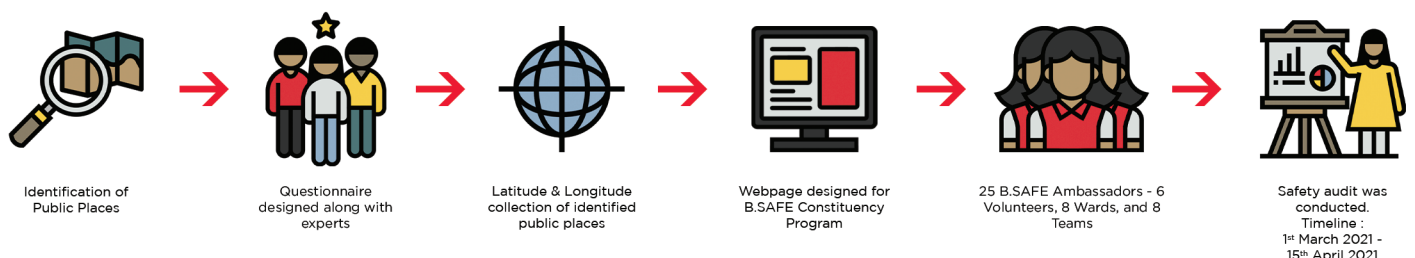
**4** Capacity building

**5** Field work

A call for B.SAFE Ambassadors to volunteer for the B.SAFE Constituency program was issued in the entire Mahadevapura Constituency. Applied interested candidates have undergone a screening process set by the expert panellists. 25 energetic and passionate B.SAFE Ambassadors were chosen for the program. These ambassadors underwent capacity building sessions on 8 different topics conducted by experts.



Post the session on capacity building sessions, Ambassadors were divided into groups to conduct the safety audits. Below image depicts the stages involved during the safety audit process.



The data was collected by the B.SAFE Ambassadors and volunteers on the B.SAFE backend web page - an online platform with questionnaire form. The detailed analysis was carried out on raw data collected from the above mentioned process.

During the analysis, the raw data was sorted under **must have and good to have** categories. Further the scoring was classified under 5 colours, red being the lowest and green being highest. Constructed on the analysis, performance of each ward, ward wise comparison and ward level scoring was determined.



## Safety Score



Must have and Good to have categories for the audited public place









### Anganwadi

Must have		Good to have
 Seating	 Accessible Toilet	 Last Mile Connectivity





### Bus stop

Must have				Good to have			
 Walkable Footpath	 Well Lit	 Eyes on Street	 Quality Seating Area	 No dead area behind Bus stop	 Passenger Information System	 Helpline Number	 CCTV
 Map/ Signages	 Last mile Connectivity			 Wheelchair Access			

### First Mile Last Mile (FMLM)

Must have				Good to have			
 Waiting System	 Well Lit	 Eyes on Street	 Walkable Footpath	 Helpline Number	 Security	 Signage indicating Metro or Bus Stop	 Mobile App

### Primary Health Care

Must have				Good to have
 Access to Public Transport	 Separate Toilet	 Jan Aushadi		 Last Mile Connectivity

## Market

### Must have



Shade



Separate Toilet



Clean Toilet



Drinking Water

### Good to have



No Fee Toilet



Waiting Room

## Police Station

### Must have



Women's Desk



Separate Toilet



Clean Toilet



Drinking Water



Waiting Area



CCTV



Functioning CCTV

### Good to have



Children's room



Wheel chair access

## Park

### Must have



Visibility of the park



Well Lit



Security Guard



No Crime



Eyes on street



Park equipments for kids  
(Facility in park)

### (Facilities the in park)



Gym equipment



Walking track



Sheltered seating area



Toilet



Drinking water



Waiting/Feeding area

### Good to have



Park opening timings



Police Station Nearby



No fee Toilet

## Public Toilet

### Must have



Accessible Toilet



Water Supply



Clean Toilet



Toilet - Open timings



Basic Facilities



No Bad Odour



Visible Toilet



Privacy

### Good to have



No Fee Toilet



Wheelchair access



Disabled Friendly



Dry waste and Wet waste



Free Sanitary Pads



Sanitary Pads



Feeding Room



Diaper Changing Table

Based on the score, the detailed must have and good to have recommendations for each category of public place and ward have been derived. Out of these detailed recommendations, 8 key action plans for Mahadevapura Constituency are recommended to improve the safety score.

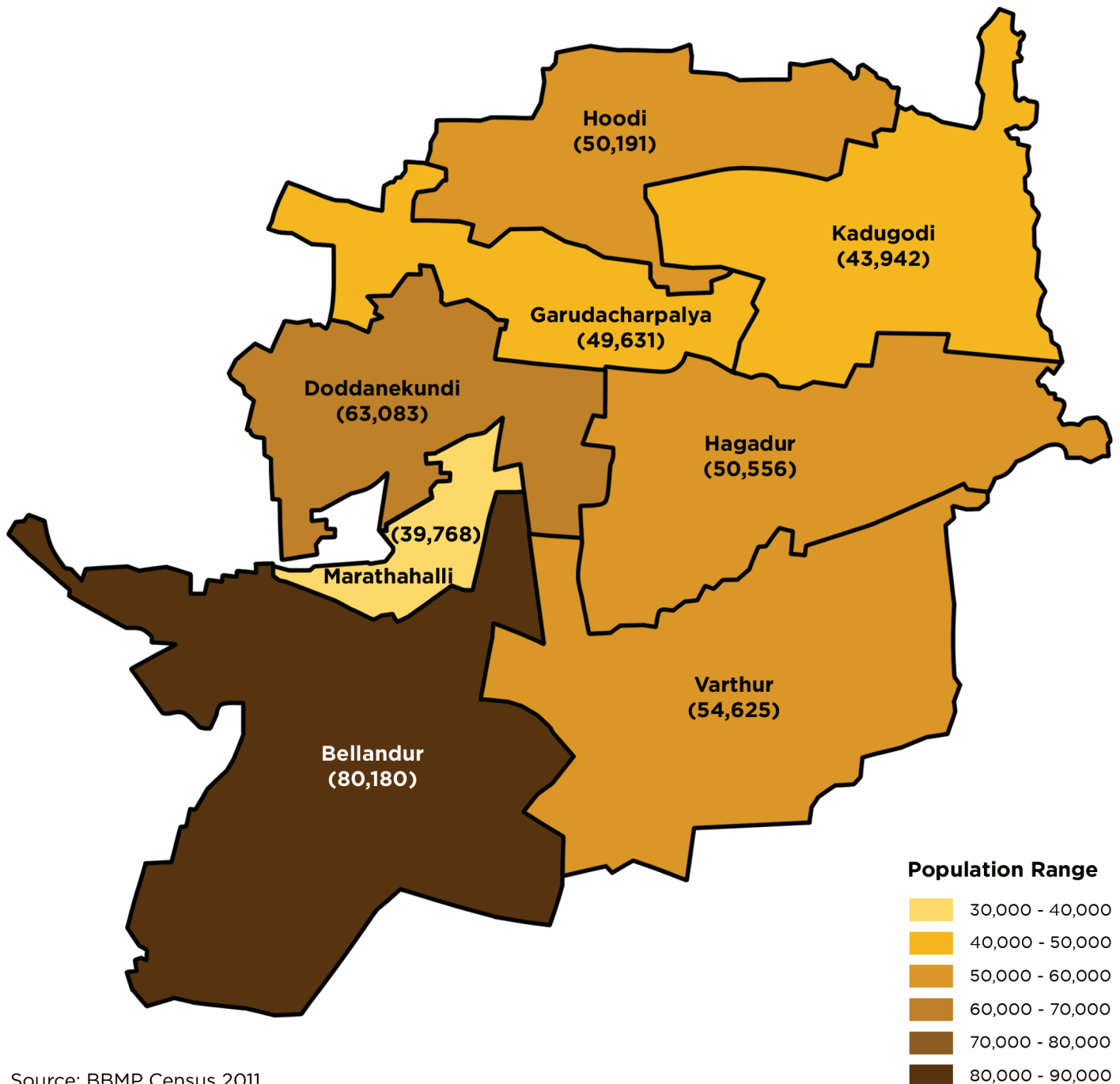


## B.SAFE CONSTITUENCY - EXECUTIVE SUMMARY

Mahadevapura Assembly Constituency is a suburb and one of the zones of BBMP in Bengaluru urban district, in the Indian state of Karnataka.

There are several IT parks and hence well developed residential localities in this constituency. The constituency is well connected with other key areas of Bengaluru through the Outer Ring Road, KR Puram Railway Station and ,upcoming ORR Metro line under Phase 2A and purple line extension under the phase 2 of Namma Metro which would enhance the overall connectivity of the Constituency.

Mahadevapura Assembly Constituency has eight municipal wards.



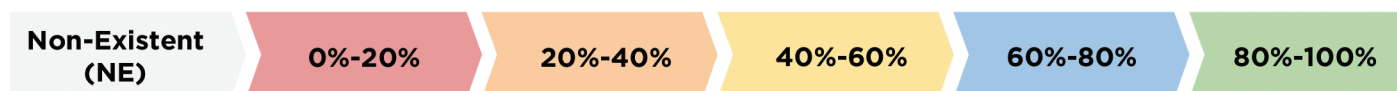
Source: BBMP Census 2011

## Audit Highlights of Public Places :

Safety audits were conducted at 35 major streets based on light, openness, visibility, security, footpaths, gender usage and sense of safety. Covering 8 municipal wards of the Mahadevapura Assembly Constituency in 8 types of public places safety audit was conducted at 137 locations.

The raw data was sorted under must have and good to have categories. Further the scoring was classified under 5 colours, red being the lowest and green being highest.

## SAFETY SCORE



Ward Name	Anganwadi			Bus Stop			FMLM			Market		
	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have
Bellandur	3			7			8			3		
Doddanekundi	1			7			2			0		
Garudacharpalya	2			0			3			1		
Hagaduru	2			7			2			2		
Hoodi	1			4			2			1		
Kadugodi	1			4			5			3		
Marathahalli	2			1			3			2		
Varthur	6			4			2			2		
<b>Total</b>	<b>18</b>			<b>34</b>			<b>27</b>			<b>14</b>		
Ward Name	Park			PHC			Police Station			Public Toilet		
	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have	No.of Audited Places	Must Have	Good to Have
Bellandur	2			1			1			2		
Doddanekundi	5			1			1			5		
Garudacharpalya	1			1			0			0		
Hagaduru	4			1			0			1		
Hoodi	0			1			0			1		
Kadugodi	3			1			2			3		
Marathahalli	0			1			1			2		
Varthur	0			2			1			0		
<b>Total</b>	<b>15</b>			<b>9</b>			<b>6</b>			<b>14</b>		

## **Key Findings :**

Below are the key findings on safety audits conducted at 8 types of public places and 35 major streets in Mahadevapura assembly constituency.



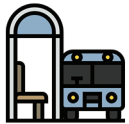
### **Street light**

50% of the 35 audited streets, and public places in Mahadevapura Constituency's need to be well lit.



### **Anganwadi (18)**

11 of the Anganwadi kendra shows the potential to expand into a full day care center as each of the anganwadis have 20+ working mothers currently.



### **Bus stop (34)**

All the bus stops need to be installed with PIS/route maps.



### **Market (14)**

50% of the markets require separate and clean toilets.



### **Park (15)**

8 of the parks need to have street lights/ CCTV/ security guards in and around the park.



### **Police Station (6)**

2 of the police stations need to have a dedicated women's desk, separate waiting area for women.



### **PHC (9)**

We recommend 50% of the PHC needs to provide Jan Aushadhi.



### **Public Toilet (14)**

We suggest 7 of the public toilets need to be open throughout the day like others.

To create a better sense of safety and security, action plan on the key findings have to be implemented as top priority by stakeholders.

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## **Summary Recommendation and Way Forward**

The B.SAFE Constituency project of public space audit provides a data-based approach to measure safety gaps and to enable action by key stakeholders, thereby ensuring better safety of public spaces for women, children and citizens at large. It can serve as a model approach to measure public space safety for any Constituency.

During the study/analysis of the sample data collected across 8 BBMP wards in Mahadevapura assembly constituency, it is observed that overall public place safety score for the constituency can be surged by implementing below mentioned action plan.

The top two priorities are for immediate action are :

1. Focusing on fixing street lights as almost 50% are poorly or unlit.
2. Bus stops become passenger friendly through map/information systems, better lighting, footpaths and quality seating.

The next 3 priorities are :

1. First Mile - Last Mile connectivity enhancement.
2. Safer Facilities in parks
3. Improvements in anganwadis which can empower working women merits attention.

These changes will help Mahadevapura emerge as a model constituency on safety and empowerment.

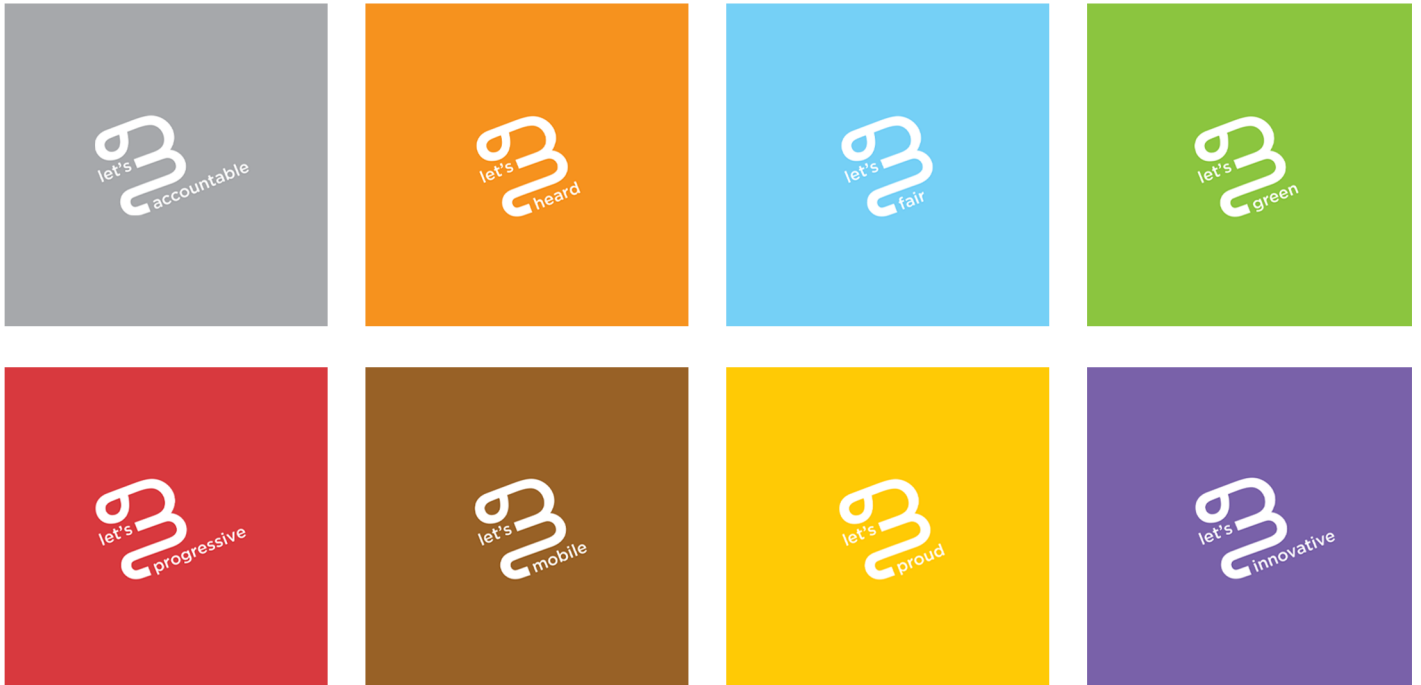
To action these recommendations, key Stakeholders - BBMP, BMTC, Ward Committees, Elected representatives have to come together with support of the Citizens to implement the suggested action plan. B.PAC through our band of B.SAFE Ambassadors would be happy to work with the Stakeholders to showcase Mahadevapura as a Safe Constituency.

Bengaluru is in the global map for Business and enabling safety through improved infrastructure will help enhance its global image as well.

We wish to once again thank all individuals and organisations who supported this project.

Visit our Website  
[www.bpac.in/bsafe-constituency](http://www.bpac.in/bsafe-constituency)

## B.PAC VALUES



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