

PRESS RELEASE

B.PAC launches [“Bengaluru Citizen Dashboard”](#), a one stop portal for all the information on civic amenities, public administration and government services for Bengalureans

Bengaluru 14th August 2020: B.PAC launched the [“Bengaluru Citizen Dashboard”](#), a portal that provides all the information on ward governance, government services, elected representatives, public administration and civic amenities that any citizen of Bengaluru needs to know to help them live a comfortable life in the city. This is an effort under *B.ENGAGED*, B.PAC's *Participatory Democracy Program* to bridge the gap between citizens and the public administration and the government.

Meaningful participation in democratic processes requires informed citizens. Elected representatives are critical components of a democratic power structure. People should be in the know of their elected representatives to enable them to meaningfully participate in the decisions of the government.

Data transparency, information accessibility and accountability in local governance is the formula for a successful democracy. When citizens are more aware of how their government works, they can avail of existing services better, demand the right changes, and ensure ongoing accountability. This is the basis of our constitution's 74th Amendment which is not yet fully realized today. Currently in Bengaluru, relevant local government information is available on their respective web sites, but are either difficult to find or has poor user interface and experience which renders it unusable. The Bengaluru Citizen Dashboard provides a single user friendly platform for citizens to access the information necessary to engage in local governance at the micro and macro levels.

The data has been broken down into the 8 BBMP zones under which the information about all 198 wards are provided along with the details of the respective Corporators, MLAs and MPs and their respective ward/constituency related data.. You also have access to fee payment pages of civic amenity like water, electricity etc, you can apply for government certificates, passport, etc, have access to BBMP Sahaya, Sakala and Govt Helplines and even COVID fever clinic data. There is a separate tab that houses information about all the government departments that function to keep the city running.

The information provided on the dashboard has been collected from various government websites and has been presented in a very simple and user friendly manner for a common man.

Also this is a work in progress initiative and we are working on getting more information from the government agencies and civic bodies which will be updated timely. We also seek citizen participation to help us update the information and any suggestions are welcome.

Revathy Ashok, Trustee and CEO, B.PAC said “We hope that the Bengaluru Citizen Dashboard will be widely utilized by citizens making them civically aware and become more active in the governance process. We also hope they engage with their Elected Representatives and public officials using their contact information from the dashbaord.”

Note: Click here for the access the [Bengaluru Citizen Dashboard](#)

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ABOUT B.PAC

[Bangalore Political Action Committee \(B.PAC\)](#) is a non-partisan citizen's group that aims to improve governance in Bengaluru and to enhance the quality of life of every citizen. B.PAC is specifically targeting good governance practices, integrity and transparency in all arms of the government, improving the quality of infrastructure in the city, identification and support of strong candidates for public office at all levels of governance in Bengaluru city.

ABOUT B.ENGAGED

B.ENGAGED, B.PAC's participatory democracy program aims at engaging with the elected representatives, government institutions and citizen groups to provide a platform in order to promote good governance practices that further enhance the economic, political, social and environmental factors of our city. The vision of this program is to enhance the quality of life of the citizens by advancing good governance practices like accountability, transparency, efficiency and equity among the representatives of our city which will eventually lead to the goal of 'Participatory Democracy'.