



**ELECTION
HABBA**
#LetsMakeDemocracyWork

CITIZENS' MANIFESTO FOR **SHANTINAGAR**



Mobility &
Infrastructure



Waste
management



Health



Water &
Sanitation



Women &
Child



Environment

APRIL 2018

Shantinagar at a glance:

1. Area: 21.6 sq. km
2. Population: 252031
3. Wards: Jogupalya | Shantalanagar | Domlur | Agaram | Vannarpet | Nilasandra | Shantinagar |
4. MP Constituency: Bengaluru Central
5. Household: 58551
6. Road length: 280 km
7. Lake: Ulsoor (Area : 438884 sq. m)
8. Police stations: Halasuru gate, Ashoknagar, Viveknagar
9. Bus stops: 132
10. Fire station: 0
11. Government schools: 17
12. Playgrounds: 21
13. Parks: 84

Namma simple ask:

1. MLA to chair a monthly general meeting with civic agencies, corporators and citizen groups with set agenda to enable citizen participation in decision making.
2. Shantinagar constituency website to provide relevant data and information with respect to development initiatives in the constituency and citizen demands including local area development fund utilization.
3. Transparent and consistent communication on current and future work. Public consultation through online and offline media.
4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
5. Robust volunteering opportunities for citizens to participate for various causes.
6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Shantinagar's development
7. Contact details of concerned officials (BBMP, BESCO etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
8. Biometric attendance at all the civic agencies
9. Quarterly report to citizens on constituency's progress
10. Publish constituency map with all CA sites, public roads etc.

The top 5 ask:

Waste Management

1. A campaign to bring the conversation of cleanliness and waste management to forefront in Shantinagar
2. Every ward to have a state of the art dry waste collection centre.
3. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles to have GPS trackers
4. Visual cleanliness across Shantinagar constituency to be top priority. All the black spots in Shantinagar to be marked, beautified and monitored. Special initiative to sensitize and support street vendors to manage their waste responsibly.
5. Encourage and support religious institutes, educational institutions and other bulk waste generators to be source of zero waste

Mobility and transport

1. Disseminate information on specifications of roadworks undertaken. Adopt transparent and accountable process for construction of roads.
2. Ease of crossing streets should be enabled by reduced median height and use of pelican lights.
3. Accessible and encroachment-free footpath with dedicated hawker zone
4. A holistic traffic management plan with initiatives to increase number of traffic wardens to check traffic violation
5. Schools add to traffic congestion especially in central business district area. Traffic management plan to decongest traffic during morning and evening hours.

Water

1. Minimum of 90 lpcd equitable supply of water to all the residents. The water supply timings to be made available to citizens.
2. Urban flooding is a serious issue in Shantinagar. Prevent urban flooding with aid of trash traps, desilting and geological study and disaster management plans.
3. Periodic desilting and maintenance of storm water drains and sewage lines to check the mixing of portable water and sewage.
4. Rain water harvesting in all public spaces and public buildings
5. Campaign on water conservation and kiosk to get easy access to water aerators and rain water harvesting experts

Woman and child safety and development

1. Model Government schools with quality education and initiatives to enable overall growth of the children
2. Public places must be well lit, have accessible footpath and CCTVs to aid preventive and redressal measures. high density lights
3. Awareness on safety and empowerment resources for women across income groups about counselling centre
4. Police Chowkis and aggressive police patrolling across Shantinagar

5. Measures to address rampant drug abuse among young students.

Environment and health

1. Install air quality monitoring devices across Shantinagar and measures to check areas with high pollution.
2. Honk free zones
3. Burning of leaves in Shantinagar has led to high air pollution. Process to prevent and penalise burning of leaves
4. Scientific and periodic tree pruning
5. Preventive health care measures should be prioritized



Annexure:

Waste management:

Current	Desired status	Ideas to achieve
Segregation and Collection		
Low level of waste segregation	To achieve over 90% waste segregation	Designated date for monthly awareness on waste segregation and data on level of segregation to be publicised on same day. Enforce fine to residents who don't comply
Irregular service and waste-pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time
		Collection vehicle should adhere to standard design and should have basic amenities Communication via SMS and social media to citizens if any irregularity to be expected in waste collection
Paper cup disposal in drainage by vendors	Street vendors to ensure clean streets	Awareness to street vendors and distribute bins to street vendors to manage waste responsibly. Ban use of paper cups.
No sweeping/cleaning in few streets such as Linden street	Clean streets	Vacuum cleaning and regular sweeping
Inefficient functioning of DWCC	Efficient DWCCs at each ward	Facilitate to raise funds from corporates or higher budget allocation from BBMP to efficiently run DWCCs
Increase in generation of Construction & Debris waste	Awareness to enable scientific processing of Construction and Debris waste	Awareness on C&D waste management to citizens C&D collection centre to be set up in Shantinagar. This will reduce the management cost of C&D waste. Construction sites must be monitored by concerned officials
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units along with sufficient funds to run the operations must be set up
Bulk waste generators generate high quantity of wet waste	Bulk waste generators to be source of zero waste	Campaigns and initiatives to encourage and incentivize in-situ composting

Mixed waste is sent from Shantinagar to unscientific landfills and the biogas plant at Domlur is not functioning.	Wet waste generated at Shantinagar should be managed at Shantinagar	The biogas plant to be made operational. Funds should be obtained with aid of CSR or BBMP to ensure efficient functioning of the processing centre
Educational institutions are not managing waste responsibly	All educational institutions should stand as a model and encourage the local community to manage waste responsibly	Certificate programs and contests among educational institutions to manage their waste responsibly
System and technology		
The staff and system is not monitored	Monitoring system to check efficient functioning of waste management system	Include citizens in waste management program. The citizens must undergo required training and must be officially recognised by BBMP
Absence of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Monthly data in prescribed format must be made available to citizens via online and at ward office
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team to be established to build awareness and fine establishments using or issuing banned plastic
Illegal vendors collect waste from bulk generators	Bulk generators must send waste to empanelled vendors and enable responsible waste disposal	Bulk waste generators must exhibit the details of their waste management vendor
		Surprise check by waste management team and officials to bulk generators to check their waste management system
Cleanliness & hygiene		
Low awareness among Pourakarmikas and health workers. Pourakarmikas mix the segregated waste	Pourakarmikas and health workers must be fully aware of all aspects of waste management	Health workers must be oriented and awards/incentive should be introduced to encourage them
High number of blackspots across Shantinagar	Need blackspot free Shantinagar	All blackspot should be marked and beautification and maintenance plan should be proposed and executed
PKs are prone to high risk health concerns	Quality preventive health care for PKs	PKs should have access to clean drinking water and toilets PKs should undergo periodic check-up and should be given preventive medicine

Water

Current	Desired status	Ideas to achieve
Water Supply		
Water stress during summer.	Measures to supply 90 lpcd water throughout the year	If Kaveri waster is unavailable, arrange for water from other sources to citizens.
Certain areas such as Sharadamma Layour has no BWSSB connection	Equitable water distribution to all citizens	Work with BWSSB to ensure water distribution to all the residents
The water is released at irregular times	Water supply timings are to be informed to citizens	SMS are a medium to inform citizens about water supply timings. The Resident Welfare Association groups/volunteers can also inform citizens
Water conservation		
Inefficient use of water	Awareness and aid to citizens to conserve water	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting)
Water table levels depleting	Risen efforts to increase water table level	Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed
Sewage		
Sewage pipes are not periodically desilted. Eg. Lindsor streer	Maintenance of sewage lines	Periodic desilting of sewage pipes
Anjaneya street sewage pipe gets blocked every week	Efficient sewage system	Check old pipes and replace if necessary
The desilted muck is not removed.	Desilted muck to be immediately removed	BWSSB and BBMP to coordinate and work together
Contamination of water (mixing of sewage and portable water)	Zero contamination	Water lines should be checked
Urban flooding		
Urban flooding is a major cause of concern.	Free of urban flooding	Conduct hydrological analysis and collaborate with experts to prevent urban flooding. Few suggested measures are: 1. Increase wall heights of drains

		<ol style="list-style-type: none"> 2. Desilting of drains and rajakaluve 3. Use trash traps 4. Alerts if heavy rain is expected
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Mobility and Infrastructure

Current	Desired	Idea to achieve
Road Works		
Details of undertaken roadworks are not easily accessible to citizens and therefore, not able to examine the quality or question concerned officials or contractors	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens.
Condition of roads deteriorates due to water logging along with the formation of potholes	Maintain motorable roads throughout the year	Placement of system to promptly repair potholes and to fine/blacklist contractors
Few roads are frequently tarred and few others are not	Maintain all the roads	Use road history to plan road works
Improper footpaths have made it inconvenient for residents to commute	Pedestrian friendly footpaths	Footpaths are to not exceed a height of 6 inches and the footpaths are to be uniform in height
Repeated digging of roads by various agencies	Motorable roads throughout the year	Coordinate between agencies to undertake road work. The agency which digs the road should immediately fix the road
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers
Unmanaged cables left unattended on streets	Cable free streets	Service providers to tag their cable lines and manage them
Congestion		
Few roads such as Victoria road has bottlenecks	Smooth flow of traffic	Conduct traffic study and take appropriate actions to ease the traffic
High number of schools in CBD area leads to congestion	Decongest traffic around schools and colleges	Collaborate with schools/colleges to plan better traffic management

Traffic rules is not maintained in few areas such as convent, hayes, Richmond road etc.	Follow traffic rules	Deploy traffic police and CCTV to fine violators
Public Transport		
Last mile connectivity from metro	Accessible public transport	No citizen has to walk more than 500 m to get affordable and accessible public transport.
Pedestrian friendly/Cycling/E-transport		
Unable to cross streets	Citizens to cross streets easily	Pelican lights and traffic wardens in high traffic areas
Basement parking in commercial buildings is not used for parking	Basement parking lots to be made available for parking	Check commercial areas and ensure space is made available for parking
Footpaths are encroached in commercial areas.	Footpaths are meant for the use of pedestrians only	Zero tolerance towards footpath encroachment and a process to remove encroachments on footpaths is to be developed
Hawkers unscientifically occupy footpaths	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified
Infrastructure		
Lack of public amenities for infrastructure	Access to basic civic amenities	Multilevel parking, and community hall for citizens Display information on undertaken infrastructure work.

Woman and child safety and development

Current	Desired	Idea to achieve
Public Spaces		
Repetition of chain snatching, mugging has made public spaces unsafe. Repeated eve-teasing at Bus stops from LR nagar to vellara junction, eve teasing	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is required
Inadequate number of CCTVs' in all public places	Public spaces to have sufficient CCTVs'	Installation of CCTVs' and functionality of CCTVs' is to be checked regularly

Schools		
Anganawadis are not in good condition	At least one model anganawadi per ward	Allocate funds and collaborate with experts to build model Anganawadis
Traffic irregularities near school area	Traffic management and road safety to be prioritized	Traffic wardens near schools Boarding of children into buses Should be done in safe manner
Lack of infrastructure at schools	Model Government schools	Collaborate with organizations and corporates and citizens to setup model government schools
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations
Police, legal and Counselling Centre		
Large number of street children and child beggars around MG road	Rehabilitation of street children	Collaborate with KSCPR and police to help rehabilitate the street children
The current neighbourhood watch is efficient	Efficient neighbourhood watch	Relook at constituting effective neighbourhood watch and process to check its impact
No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
Empowerment		
Low number of economic empowerment opportunities Inadequate amount of economic empowerment opportunities especially homemakers	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Ward offices should also be fully utilized in spreading the information

Environment and Health

Current	Desired	Idea to achieve
Parks and planted trees are not maintained well	Sufficient green cover	Take measures to increase open space and green cover and maintain the existing parks and planted trees
Level of air pollution at traffic junctions is high and also at construction sites	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on-going construction work
High noise pollution because of loud music at restaurants and pubs	Noise-free neighbourhood	Regulate noise level in hotels and restaurants as per high court orders
High noise pollution because of honking	Honk free zones	Declare honk free areas around schools and hospitals
Unscientific tree pruning and cut branches are not removed by BBMP and healthy trees are hacked for hoarding.	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning. No cutting/chopping of trees/branches for hoardings
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	<ul style="list-style-type: none"> • Preventive medicine to be given • Preventive healthcare to be prioritized • Model PHCs