

# **CITIZENS' MANIFESTO FOR BTM LAYOUT**













Mobility & Infrastructure management

Waste

Health

Water & SanItation

Women & Child

Environment

**APRIL 2018** 

#### **BTM Layout at a glance:**

- 1. Area: 15 sq. km
- 2. Population: 318678
- 3. Wards: Lakkasandra| Adugodi | Ejipura | Koramangala | Suddagunte Palya | Madivala |Jakkasandra | BTM Layout
- 4. MP Constituency: Bengaluru South
- 5. Household: 83789
- 6. Road length: 356 km
- 7. Lakes: Mestripalya, Tavarekere
- 8. Police stations: Adugodi | Koramangala | Madivala | Mico layout
- 9. Bus stops: 132
- 10. Fire station: 1
- 11. Government schools: 28
- 12. Playgrounds: 10
- 13. Parks: 71

#### Namma simple ask:

- 1. MLA to chair a monthly general meeting with civic agencies, corporators and citizen groups with set agenda to enable citizen participation in decision making.
- 2. BTM Layout constituency website to provide relevant data and information with respect to development initiatives in the constituency and citizen demands including local area development fund utilization.
- **3.** Transparent and consistent communication on current and future work. Public consultation through online and offline media.
- 4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
- 5. Robust volunteering opportunities for citizens to participate for various causes.
- 6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to BTM Layout's development
- 7. Contact details of concerned officials (BBMP, BESCOM etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
- 8. Biometric attendance at all the civic agencies
- 9. Quarterly report to citizens on constituency's progress
- 10. Constituency map with CA sites and other amenities should be made available.

#### Top 5 ask

#### Mobility and infrastructure

- 1. BTM layout constituency has one of the highest traffic density. Initiatives must be taken to address this by assessing the accessibility of public transport and campaigns and initiatives to promote public transport
- 2. Since BTM Constituency has ongoing to metro work, traffic management plan to help smooth traffic flow should is required
- 3. Paid parking and multi-level parking to discourage private vehicles and check haphazard parking
- 4. Walkable footpaths across BTM layout with designated spaces for hawkers
- 5. Public consultation for road and other infrastructure work and project details and specifications should be shared with citizens.

#### Water

- 1. Urban flooding is a serious issue in BTM constituency. Plan to prevent urban flooding and disaster management plans are required.
- 2. The water supply timings must be made available to citizens. The water quality of set up RO purifiers must be checked. The water quality data must be made available to citizens.
- 3. Campaign on water conservation to and kiosk must be made available to get easy access to water aerators and rain water harvesting experts
- 4. Rain water harvesting in all public spaces and public buildings.
- 5. Periodic desilting and maintenance of storm water drains and sewage lines

#### **Environment and health**

- 1. Few areas as high air pollution due to increase in number of vehicles and on-going construction work. Air quality monitoring devices should be installed and measures must be taken to improve the air quality.
- 2. High noise pollution due to honking and high-noise vehicles. Campaigns and initiatives in collaboration with traffic police to check noise pollution.
- 3. Monitor and maintain green cover (scientific tree pruning) and open spaces in BTM Layout
- 4. Preventive health care measures to be prioritized
- 5. Accessible toilets in public spaces and parks

#### Waste management

- 1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles must have GPS trackers
- 2. Every ward must have a state of the art dry waste collection centre and decentralised waste management system where waste generated is managed in the same ward.
- 3. Visual cleanliness across BTM constituency must be priority. All the black spots in BTM layout must be marked, beautified and monitored.
- 4. Madivala market must be revamped and must showcase model for visual cleanliness and waste management

5. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicle

#### Woman and child safety and development

- 1. BTM layout has one of the youngest crowd in Bengaluru city. Hence awareness on safety for young women must be prioritized.
- 2. A dedicated counselling centre to help distressed women and children.
- 3. Support to implement Child Protection Policy in schools
- 4. Public places must be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid redressal measures
- 5. Police Chowkis and aggressive police patrolling across BTM Layout constituency



## Waste management

| Current  | Desired status   | Ideas to achieve  |
|--|--|---|
|  | Segregation and collection   | n   |
| New residents move to<br>buildings/locality ad are<br>not aware of segregation   | To achieve 100% segregation  | Designated date in a month to be<br>dedicated for awareness on waste<br>segregation and data on level of<br>segregation must be publicised            |
| Irregular service and<br>waste-pickup time by<br>waste collectors  | Regular and on-time waste pickup   | Collection vehicles to have GPS<br>and to be tracked in real time.<br>Sufficient number of vehicles to<br>be allotted<br>Collection vehicle should be |
|  |  | standardized and should have basic amenities  |
|  |  | Communication via SMS and<br>social media to citizens if any<br>irregularity to be expected in<br>waste collection                                    |
| Inefficient functioning of DWCC  | Efficient DWCCs at each ward   | Facilitate to raise funds from<br>CSR or higher budget allocation<br>from BBMP to efficiently run<br>DWCCs  |
| Increase in generation of<br>Construction & Debris<br>waste  | Scientific processing of<br>Construction and Debris<br>waste                                       | AwarenessonC&Dwastemanagement to citizensC&DC&Dcollection centre to be setup in BTM Layout. This will setreduce the management cost of                |
| Collected waste is dumped<br>at transfer points Eg.<br>Transfer point at 15 <sup>th</sup> main<br>BTM Layout 2 <sup>nd</sup> stage | Transfer points are perpetual blackspots   | Need scientific transfer points.<br>Smaller vehicles should directly<br>unload the waste to larger vehicle  |
| Illegal vendors collect waste from bulk generators   | Bulk generators to send<br>waste to empanelled vendors<br>and enable responsible waste<br>disposal | Bulk waste generators to exhibit<br>the details of their waste<br>management vendor   |
| Bulk generators mismanage waste  | Efficient waste management   | Surprise check by waste<br>management team and officials<br>to bulk generators to check their<br>waste management system                              |
| Inefficient medical waste<br>disposal by hospitals and<br>PHCs   | Medical waste (syringes) are found in garbage pits   | Hospitals/PHCs to be regulated  |
|  | Waste processing   | · · · · · · · · · · · · · · · · · · ·   |
| Burning of leaf and garden<br>waste has led to air<br>pollution  | In-sit composting of garden waste at ward  | Leaf waste composting unit at<br>Koramangala 3 <sup>rd</sup> block is a model<br>that can be replicated across<br>constituencies                      |

| Established processing<br>centres should run<br>efficiently                                   | Wet waste collected from<br>should be managed at the<br>constituency   | Setup of decentralised wet waste<br>processing plants along with<br>funds obtained from CSR or<br>BBMP that are to ensure the<br>efficient functioning of the<br>processing centre. Data on<br>quantity of waste processed to be<br>put in public domain and<br>school/college students to visit<br>the centre |
|---|--|--|
| Markets generate high<br>quantity of wet waste and<br>spoil visual cleanliness of<br>the area | Demonstrate model markets  | Markets should not use plastic,<br>adequate number of bins and in-<br>situ processing of waste   |
| Waste management in<br>educational institutions is<br>low                                     | All educational institutions<br>should stand as a model and<br>encourage the local<br>community to manage waste<br>responsibly | Schools and colleges are to be<br>supported in order to set up in-<br>situ waste management  |
|   | System and technology sup  | port   |
| Staff and system are not monitored  | Monitoring system to<br>monitor and ensure efficient<br>functioning of waste<br>management system                              | Citizens are to be introduced and<br>included in the waste<br>management programs. The<br>required training is to be<br>completed by all volunteering<br>citizens for official recognition   |
| Dearth of communication to citizens   | Communicate to citizens on<br>level of segregation,<br>campaigns and programs<br>related to waste management                   | Waste management indicators<br>data are to be processed in a<br>recommended format and is to be<br>made accessible to citizens<br>online through the internet or at<br>the ward office   |
| Rampant use of plastic material even though it is banned                                      | Efficient implementation of plastic ban  | A team who aids citizens to<br>recognize and adhere to the<br>plastic ban law and to penalise<br>establishments for using or<br>issuing plastic  |
| Cleanliness and hygiene   |  |  |
| Black spots are hazardouse to health  | Blackspot free constituency  | All blackspot to be marked and<br>beautification and maintenance<br>plan to be proposed and executed   |
| PKs are prone to high risk health concerns  | Quality preventive health care for PKs   | PKs to have access to clean<br>drinking water and toilets<br>PKs to undergo periodic<br>check-up and to be given<br>preventive medicine  |
| Push carts used by<br>Pourakarmikas are broken  | Need better push carts which<br>are easier for Pourakarmikas<br>to use   | Electric pushcarts to aid<br>Pourakarmikas   |

| and difficult to use in high |  |
|------------------------------|--|
| slope roads                  |  |

## Mobility and Infrastructure

| Current   | Desired  | Idea to achieve  |
|---|--|--|
|   | Road works   |  |
| Details of undertaken<br>roadworks are not easily<br>accessible to citizens and<br>therefore, not able to examine<br>the quality or question<br>concerned officials or<br>contractors   | Transparent communication<br>to citizens on undertaken road<br>work        | Specifications of on-going<br>roadwork are to be publicized<br>for quality inspection and<br>perusal of the citizens   |
| Condition of roads<br>deteriorates due to water<br>logging along with the<br>formation of potholes  | Maintain motorable roads throughout the year                               | Placement of system to<br>promptly repair potholes and<br>to fine/blacklist contractors  |
| Random/ unnecessary speed<br>breakers in main roads and<br>residential areas  | Scientifically located speed breakers                                      | Development of standard<br>design and system to report<br>and replace unscientific speed<br>breakers   |
|   | Congestion   |  |
| <ol> <li>Congestion in areas such as</li> <li>Silk board</li> <li>Dairy circle</li> <li>Udupi garden junction</li> <li>HSR-Junction 14<sup>th</sup><br/>main junction</li> <li>Along metro<br/>construction</li> <li>Madivala market</li> </ol> | Smooth and free flow of traffic  | Campaigns to promote the<br>utilization of public transport.<br>Consultation sessions with<br>experts to draft traffic<br>management plan and to<br>decongest traffic in key areas |
|   | Public Transport   |  |
| Public transport/BMTC is not accessible to the public   | Easily accessible and<br>integrated public transport<br>system             | Campaigns to make public transport attractive for residents.   |
| Inadequate last mile<br>connectivity options from<br>metro station  | Accessible and economical<br>last mile connectivity from<br>metro stations | Options to be prioritized for<br>persons with special needs<br>and senior citizens. Cycle on<br>rent to be made available  |
| Pedestrian friendly/Cycling/E-transport   |  |  |
| Improper footpaths have<br>made it inconvenient for them<br>to commute  | Pedestrian friendly footpaths  | Footpaths are to not exceed a height of 6 inches and the footpaths are to be uniform in height.  |

|  |   | Walk BTM campaign to<br>encourage pedestrians and<br>discourage two wheelers<br>riding on footpath                             |
|--|---|--|
| Footpaths are encroached in commercial areas | Footpaths are meant for the use of pedestrians only           | Zero tolerance towards<br>footpath encroachment and a<br>process to remove<br>encroachments on footpaths<br>is to be developed |
| Haphazard parking has led to congestion      | Disciplined parking is<br>encouraged amongst vehicle<br>users | Parking fees are to be charged<br>and one-sided parking is to be<br>encouraged   |
| Hawkers unscientifically occupy footpaths    | Designated spaces for<br>hawkers                              | ID cards are to be issued to<br>street vendors and hawker<br>zones should be identified  |
|  | Infrastructure  | ·  |
| Lack of public amenities for infrastructure  | Access to basic civic amenities and EVM                       | Multilevel parking, indoor<br>stadium and community hall<br>for citizens   |
|  |   | Playground is required in ward 151   |

## **Environment and health**

| Current  | Desired  | Idea to achieve   |
|--|--|---|
| Bad odour at dairy circle because of milk processing   | Air quality at dairy circle to be addressed  | Take measure to prevent the odour   |
| Level of air pollution at<br>traffic junctions is high.<br>Ward number 173, sector 5<br>HSR, 11 <sup>th</sup> main, 4 <sup>th</sup> cross,<br>continuous air pollution | Air quality to be monitored<br>in all places and recognize<br>spots that need to be<br>addressed | Air quality and noise level<br>monitoring indicators are to<br>be installed at high traffic<br>junctions and areas under on-<br>going construction work |
| High noise vehicles/2 wheelers   | Vehicle noise level to be in limit   | Traffic police to check violators   |
| Unscientific tree pruning and<br>cut branches are not removed<br>by BBMP   | Scientific tree pruning to be carried out  | BESCOM and BBMP to<br>develop and coordinate a<br>systematic method of tree<br>pruning  |
| Need clean public toilets  | Require an increase in the<br>number of clean and gender<br>friendly public toilets              | Cleanliness and maintenance<br>of toilets in parks to be<br>monitored   |

| Rampant public smoking   | No smoking in public places           | Enforce law to make public<br>places free of smoking<br>especially around colleges  |
|--|---------------------------------------|---|
| The essential health facilities<br>are not setup in primary<br>health care centres | Accessible and affordable health care | <ul> <li>Preventive medicine<br/>to be given</li> <li>Preventive healthcare<br/>to be prioritized</li> <li>Model PHCs</li> <li>Diagnostic centre</li> </ul> |

## Water

| Current   | Desired status   | Ideas to achieve   |
|---|--|--|
| Water supply  |  |  |
| Water quality of RO purifier<br>is not checked. Citizens<br>checked water quality and it<br>does not meet the required<br>standards for good health | Water quality of RO to be checked                      | BWSSB to check quality every day   |
| The water is released at<br>irregular times and few<br>localities get adequate supply<br>a  | Water supply timings are to<br>be informed to citizens | SMS are a medium to inform<br>citizens about water supply<br>timings. The Resident<br>Welfare Association<br>groups/volunteers can also<br>inform citizens         |
| The mixing of sewage water<br>and drinking water in<br>Koramangala  | Good quality water                                     | Measures to prevent mixing of water with sewage  |
|   | Water conservation                                     |  |
| Inefficient use of water  | Awareness and aid to citizens to conserve water        | Kiosk/help desk for citizens<br>to aid water conservation (to<br>buy water aerators at<br>subsidized rates and<br>resources to implement rain<br>water harvesting) |
| Water table levels depleting  | Risen efforts to increase water table level            | Water tables are to be<br>analysed and sink pits should<br>be implemented. Rain water<br>harvesting on public spaces<br>and public buildings are to be<br>executed |
| Water wastage is not checked in households  | Everyone to made accountable                           | Install digital meters to check<br>water wastage also<br>encourage individual<br>metering in apartments  |
| Urban flooding  |  |  |

| Urban flooding is a major<br>cause of concern. Few areas<br>prone to repeated urban<br>flooding are ST Bed layout,<br>Koramangala | Free of urban flooding and<br>alerts in case heavy rain is<br>expected along with rescue<br>teams | <ul> <li>Conduct hydrological analysis and collaborate with experts to prevent urban flooding. Few suggested measures are:</li> <li>1. Increase wall heights of drains</li> <li>2. Desilting of drains and rajakaluve</li> <li>3. Use trash traps</li> </ul> |
|---|---|--|
| Sewage  |   |  |
| Sewage pipes are not periodically desilted  | Maintenance of sewage lines   | Periodic desilting of sewage pipes   |

# Woman and child safety and development

| Current  | Desired   | Idea to achieve   |
|--|---|---|
| Public Spaces  |   |   |
| Repetitionofchainsnatching,mugginghasmade public spaces unsafe   | Safe public spaces  | Well-lit streets, walkable<br>footpath, sufficient police<br>patrolling is required   |
| No toilets for women   | Need dedicated toilets for<br>women along with waiting<br>room  | Identify appropriate space<br>for women only model<br>toilets   |
| Inadequate number of CCTVs' in all public places   | Public spaces to have sufficient CCTVs'   | Installation of CCTVs' and<br>functionality of CCTVs' is<br>to be checked regularly   |
|  | Schools   |   |
| Irregular attendance of<br>Anganawadi, teachers are<br>not working,  | At least one model anganawadi per ward  | Allocate funds and collaborate whith experts to build model Anganawadis   |
| Lack of infrastructure at schools  | Model Government schools  | Collaborate with<br>organizations and corporates<br>and citizens to setup model<br>government schools                           |
| Children in Government<br>schools do not have access to<br>extra, co-curricular activities<br>and after school programs<br>(English and self-defence<br>classes) | Comprehensive programs to<br>contribute to growth in<br>academics and overall<br>growth of the children | After school programs to<br>children with aid of<br>community volunteers and<br>other organizations                             |
| High school and college<br>students lack of knowledge<br>on available career<br>opportunities  | Holistic programs and<br>opportunities for young<br>students to be employable<br>after education        | Career and skill<br>development classes and<br>internship opportunities at<br>Government and private<br>workspaces for students |

| Police, legal and Counselling Centre   |  |   |
|--|--|---|
| No counselling centre  | A counselling centre to help<br>distressed women and<br>children   | Set up counselling centre in collaboration with city police   |
|  | Empowerment  |   |
| Large number of Paying<br>guests has become public<br>nuisance   | All only registered Paying guest facilities  | Regulate PGs and set up hostel for working men and women  |
| Low number of economic<br>empowerment opportunities<br>Inadequate amount of<br>economic empowerment<br>opportunities | Sufficient avenues for<br>women to learn and access<br>opportunities available for<br>economic empowerment | Centres that spread<br>information on<br>empowerment opportunities<br>are to be constructed. Ward<br>offices should also be fully<br>utilized in spreading the<br>information |

