

CITIZENS' MANIFESTO FOR VIJAYANAGAR















Mobility & Infrastructure management

Waste

Health

Water & SanItation

Women & Child

Environment



APRIL 2018

Vijaynagar at a glance:

- 1. Area: 8.4 sq. km
- 2. Population: 305725
- 3. Wards: Kempapura Agrahara | Vijayanagar | Hosahalli | Attiguppe | Hampinagar | Bapujinagar | Gali Anjaneya Temple Ward | Deepanjali nagar
- 4. MP Constituency: Bengaluru South
- 5. Household: 79085
- 6. Road length: 267 km
- 7. Lake: Deepanjalikere
- 8. Police stations: Byatarayanapura
- 9. Bus stops: 75
- 10. Fire station: 0
- 11. Government schools: 24
- 12. Playgrounds: 13
- 13. Parks: 111

Namma simple ask:

- 1. MLA must chair a monthly general meeting with parastatal agencies, corporators and citizen groups with set agenda to enable transparency and better co-ordination between agencies
- 2. Common website which connects and provides all relevant data and information about Vijaynagar
- **3**. Transparent and consistent communication on current and future work. Public consultation through online and offline media is a must.
- 4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
- 5. Robust volunteering opportunities for citizens to participate for various causes.
- 6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Vijaynagar's development
- 7. Contact details of concerned officials (BBMP, BESCOM etc.) must be made available at ward office and other prominent places along with allotted time for grievance redressal.
- 8. Biometric attendance at all the parastatal agencies
- 9. Quarterly report to citizens on constituency's progress
- 10. Constituency map with CA sites and other amenities should be made available.

The top 5 ask:

Waste Management

- 1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles must have GPS trackers
- 2. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicle. This will help prevent blackspots at Krishnadevaaya railway underpass, Bapujinagar
- 3. Visual cleanliness across Vijaynagar constituency must be priority. All the black spots such as the black spot at beautified and monitored.
- 4. Every ward must have a state of the art dry waste collection centre and decentralised waste management system where waste generated is managed in the same ward.
- 5. Temples, educational institutions, meat vendors and other bulk waste generators must be encouraged and supported to be source of zero waste.

Mobility and transport

- 1. Parking facility and last mile connectivity must be made available from bus and metro stations.
- 2. Pedestrian friendly and accessible footpath across Vijaynagar.
- 3. Disseminate information on specifications of roadworks undertaken. Adopt transparent and accountable process for construction of roads.
- 4. Ease of crossing streets should be enabled by reduced median height and use of pelican lights and accessible sky walks.
- 5. Better bus service and feeder bus from BCC layout to Vijaynagar main road, Direct buses to Basaveshwarnagar, Chandralayout to market, corporation, need direct buses

Water

- 1. The water supply timings must be made available to citizens.
- 2. Ensure that RO purifiers function efficiently and waste water from purifiers must be used.
- 3. Plan to prevent flooding in prone areas and disaster management plans are required.
- 4. Rain water harvesting in all public spaces and public buildings.
- 5. Periodic desilting and maintenance of storm water drains and sewage lines

Women and child safety

- 1. Model Government schools with quality education and initiatives to enable overall growth of the children
- 2. Chain snatching is a major safety concern at Vijaynagar. Measures must be taken to make public places safe. Public places must be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid preventive and redressal measures
- 3. Process should be set up to monitor the installed CCTVs.
- 4. Awareness on safety and empowerment resources for women across income groups

5. Police Chowkis and aggressive police patrolling across Vijaynagar

Environment and health

- 1. Monitor and maintain green cover (scientific tree pruning and relocating). Appoint tree committee to implement and monitor
- 2. Preventive health care measures to be prioritized
- 3. Primary health care centres and a diagnosis centre at Vijaynagar to provide affordable health car
- 4. Accessible toilets in public spaces and parks
- 5. Air quality and noise level monitoring devices should be installed. Initiatives to check noise level around schools and hospitals.



Annexure: Waste Management			
Current	Desired status	Ideas to achieve	
	Segregation and collection	I	
New residents move into a building/locality/society and are not aware of waste segregation	To achieve over 90% waste segregation	Designated day for monthly awareness on waste segregation and data on level of segregation to be publicised on same day	
Irregular service and waste- pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Communication via SMS and social media to citizens if any irregularity to be expected in waste collection	
Inefficient functioning of Dry Waste Collection Centre	Efficient collection centres at each ward	Facilitate to raise funds from corporates or higher budget allocation from BBMP/other funds to efficiently run the Dry Waste Collection Centres	
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle	
Push carts used by Pourakarmikas are broken and difficult to use in high slope roads	Need better push carts which are easier for Pourakarmikas to use	Electric pushcarts to aid Pourakarmikas	
Waste Processing			
Mixed waste is sent from Vijaynagar to unscientific landfills	Wet waste collected from Vijaynagar should be managed at Vijaynagar	Setup of decentralised wet waste processing plants along with funds obtained from CSR or BBMP that are to ensure the efficient functioning of the processing centre	
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.	
Waste management in educational institutions is low	All educational institutions should stand as a model and encourage the local community to manage waste responsibly	Schools and colleges are to be supported in order to set up in- situ waste management	
Home-composting methods have low recognition amongst households	At least 10% of houses to compost waste at home	Monthly Composting awareness programs to be held at ward office for residents	
	System and technology suppor		
Staff and system are not monitored	Monitoring system to monitor and ensure efficient	Citizens are to be introduced and included in the waste management programs. The	

	functioning of waste management system	required training is to be completed by all volunteering citizens for official recognition
Dearth of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Waste management indicators data are to be processed in a recommended format and is to be made accessible to citizens online through the internet or at the ward office
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team who aids citizens to recognize and adhere to the plastic ban law and to penalise establishments for using or issuing plastic
Low awareness among Pourakarmikas and health workers regarding proper waste management	Pourakarmikas and health workers to be fully aware of all aspects of waste management	Orientations to be held to educate the health workers and Pourakarmikas and introduce incentives to encourage them
	Cleanliness and hygiene	
Black spots across Vijaynagar are hazardus to health	Blackspot free Vijaynagar	All the blackspots to be marked and beautified with help of experts
Transfer points are perpetual blackspots	Need scientific transfer points	Waste from smaller autos and push karts should be directly transferred to the larger vehicle
Pourakarmikas' are prone to high risk health concerns	Preventive health care for Pourakarmikas'	Clean toilets and water are to be accessible to Pourakarmikas'. Check-ups are to be conducted periodically and preventive medicines are to be provided to PKs'.

Mobility and Infrastructure

Current	Desired	Idea to achieve
	Road works	
	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens

Conditionofroadsdeterioratesduetowaterloggingalongwiththeformation of potholesgenerationspeed	Maintain motorable roads throughout the year Scientifically located speed	Placement of system to promptly repair potholes and to fine/blacklist contractors Development of standard
breakers in main roads and residential areas	breakers	design and system to report and replace unscientific speed breakers
	Congestion	
High number of accidents at Balaji textiles circle, Chandralout bus stop	Accident free and congestion free roads	Campaigns to promote the utilization of public transport and road safety. Consultation sessions with experts to draft traffic management plan for Vijaynagar and to decongest traffic in key areas and to prevent accidents
	Public Transport	
Inadequate bus connectivity	Accessible bus service	Feeder bus from BCC layout to main road Vijaynagar, Direct buses to Basaveshwarnagar, Chandralayout to market, corporation, need direct buses
Inadequate last mile connectivity options from metro station	Accessible and economical last mile connectivity from metro stations	Options to be prioritized for persons with special needs and senior citizens
No parking facility at metro stations	Provide parking at metro station	Provide valet type service as private vehicles park in front of residential houses
Pede	strian friendly/Cycling/E-tran	sport
Unable to cross road at new public school	Able to cross streets at ease	Traffic wardens/pelican light
Improper footpaths have made it inconvenient for them to commute	Pedestrian friendly footpaths	Footpaths are to not exceed a height of 6 inches and the footpaths are to be uniform in height
Footpaths are encroached in commercial areas	Footpaths are meant for the use of pedestrians only	Zero tolerance towards footpath encroachment and a process to remove encroachments on footpaths is to be developed

Haphazard parking has led to congestion	Disciplined parking is encouraged amongst vehicle users	Parking fees are to be charged and one-sided parking is to be encouraged
Hawkers unscientifically occupy footpaths	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified
	Infrastructure	
Lack of public amenities for infrastructure	Access to basic civic amenities	Make details of Civic amenity sites public. Provide civic and social infrastructure such as community hall, indoor stadium, playground for residents

Water

Current	Desired status	Ideas to achieve			
Water Supply					
There is a sufficient amount of water supply at Vijaynagar. However, the water is released at irregular times	Water supply timings are to be informed to citizens	SMS are a medium to inform citizens about water supply timings. The Resident Welfare Association groups/volunteers can also inform citizens			
	Water conservation				
Inefficient use of water Water table levels depleting	Awareness and aid to citizens to conserve water Risen efforts to increase water table level	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting) Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed			
Water wastage is not checked in households	Everyone to made accountable	Install digital meters to check water wastage			
Water loss is around 45%	Reduce water losses	Conduct study and take measures to reduce water losses from 45% to 20%			
Water logging at housing board underbridge	No water logging	Take measures to prevent water logging			
	Rajakaluve				
Rajakaluves are relatively in a better condition but	Periodic cleaning/desilting of rajakaluve	Use trash traps to prevent plastic and other waste getting let into rajakaluve			

periodic concern	cleaning	is	а		
Sewage					
Sewage periodical	1 1		not	Maintenance of sewage lines	Periodic desilting of sewage pipes

Environment and health

Current	Desired	Idea to achieve
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on- going construction work
Vehicles contribute to air pollution Rampant use of private vehicles	E-vehicles and low carbon emitting vehicles Use of public transport	Monthly drive by police to heck vehicle exhaust Campaigns and vehicle free days to encourage public transport
High noise pollution around schools and hospitals Unscientific tree pruning and cut branches are not removed by BBMP	Honk free zones Scientific tree pruning to be carried out	Declare honk free areas around schools and hospitals BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	 Preventive medicine to be given Preventive healthcare to be prioritized Model PHCs Maternity hospital Diagnostic centre and cancer detection centre
Residents oppose planting of trees in front of their houses	Increase green cover in Vijaynagar	Awareness to residents and introduce smaller size trees for smaller streets
Energy inefficient public buildings	Model energy efficient public buildings	Set up solar energy in public buildings
Toilets are closed by 8 pm but bus commuters waiting at major bus stops do not have access	Accessible public toilets	Public toilets should be open till 12 am
Lack of affordable yoga centre	Yoga centres to help women and senior citizens	Set up free yoga centres across constituency

Woman and Child Safety and Development

Current	Desired	Idea to achieve
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Public spaces				
Repetition of chain snatching events has made public spaces unsafe	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is a to in public spaces		
Unaware about the functioning of installed CCTVs	Public spaces to have sufficient CCTVs'	Install and check functioning of CCTVs periodically		
Absence of women friendly public toilets	Accessible and safe public toilets are required	Model public toilets along with feeding space for young mothers and to be designed and implemented		
Low awareness on safety resources available for women and children especially in slum areas	All citizens to be aware of resources available	Install boards with messages in parks		
Parks do not have proper gates and people illegally occupy parks overnight	Safe public parks	Security and proper gates in all parks		
	Schools and colleges			
Lack of infrastructure at schools	Model Government schools	Collaborate with organizations and corporates and citizens to setup model government schools		
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations		
High school and college students lack of knowledge on available career opportunities	Holistic programs and opportunities for young students to be employable after education	Career and skill development classes and internship opportunities at Government and private workspaces for students		
Stray dog menace	Safe streets free of dog menace	Check implementation of ABC program and support animal shelters		
Workplaces				
Low awareness on safety at workplace and no process/system that allows work place related harassment to be reported	All workplaces at Vijaynagar to be safe for women	Workshops that raise sensitization in men and women working in informal sectors. Promote awareness at various avenues on the law		
Police and legal support				
Police stations not citizen friendly	Sensitized police staff	Open days and friendly infrastructure at police stations		

No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
		conaboration with city police
	Empowerment	
Inadequate amount of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Ward offices should also be fully utilized in spreading the information. Special focus on persons with disabilities.

