

CITIZENS' MANIFESTO FOR MALLESHWARAM













Mobility & Infrastructure management

Waste

Health

Water & SanItation Women & Child

Environment

APRIL 2018

Malleshwaram at a glance:

- 1. Area: 13.8 sq. km
- 2. Population: 243642
- 3. Wards: Aramane Nagara |Mattikere |Malleshwaram| Raj Mahal Guttahalli |Kadu Malleshwa| Subramanya Nagar| Gayathri Nagar|
- 4. MP Constituency: Bengaluru North
- 5. Household: 62256
- 6. Road length: 235 km
- 7. Lake: Sankey tank
- 8. Police stations: Sadashivanagar, Yeshwanthpura, Vyalikaval, Malleshwaram, Subramanyanagar
- 9. Bus stops: 127
- 10. Fire station: 0
- 11. Government schools: 19
- 12. Playgrounds: 14
- 13. Parks: 60

Namma simple ask:

- 1. MLA to chair a monthly general meeting with civic agencies, corporators and citizen groups with set agenda to enable citizen participation in decision making.
- 2. Malleshwaram constituency website to provide relevant data and information with respect to development initiatives in the constituency and citizen demands including budget, timeline and status of various projects.
- 3. Transparent and consistent communication on current and future work. Public consultation through online and offline media.
- 4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
- 5. Robust volunteering opportunities for citizens to participate for various causes. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Malleshwaram's development
- 6. Contact details of concerned officials (BBMP, BESCOM etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
- 7. Biometric attendance at all the civic agencies
- 8. Quarterly report to citizens on constituency's progress
- 9. Constituency map with CA sites and other amenities should be made available. Do not allow commercialisation in residential areas.
- 10. Preserve Malleshwaram's heritage buildings

The top 5 ask:

Waste Management

- 1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles to have GPS trackers.
- 2. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicles.
- 3. The railway line running across Malleshwaram has become a health hazard and to be beautified and maintained.
- 4. Decentralised waste management system wherein wet and leaf waste from Malleshwaram should be processed in Malleshwaram. The process to include citizens and information to be disseminated to citizens.
- 5. Temples, educational institutions and other bulk waste generators to be encouraged and supported to be source of zero waste.

Mobility and infrastructure

- 1. Pedestrian friendly and accessible footpath across Malleshwaram.
- 2. Traffic wardens to help senior citizens and children cross the streets.
- 3. Accessible public transport and last mile connectivity options from Metro stations.
- 4. Decongest high traffic junction areas such as Malleshwaram circle with help of expert organizations.
- 5. Disseminate information on specifications of roadworks undertaken at Malleshwaram. Publish road history.

Water

- 1. The water supply timings to be made available to citizens.
- 2. Campaign on water conservation and kiosk to be made available to get easy access to water aerators and rain water harvesting experts.
- 3. Rain water harvesting in all public spaces and public buildings.
- 4. Periodic desilting and maintenance of storm water drains and sewage lines.
- 5. Encourage use of grey water by setting up sewage treatment plants.

Women and child safety

- 1. Support to implement Child Protection Policy in schools.
- 2. Public places to be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid redressal measures.
- 3. Awareness on safety and empowerment resources for women across income groups.
- 4. Special focus on young college students on career building opportunities.
- 5. Police Chowkis' and aggressive police patrolling across Malleshwaram.

Environment and health

- 1. Monitor and maintain green cover (scientific tree pruning) and open spaces.
- 2. Preventive health care measures to be prioritized.
- 3. 24*7 emergency centres and Primary Health Care Centres across Malleshwaram.

- 4. Accessible toilets in public spaces and parks.
- 5. Air quality and noise level monitoring indicators to be installed



Annexure:

Mobility and Infrastructure

Current	Desired	Idea to achieve
	Road works	
Details of undertaken roadworks are not easily accessible to citizens and therefore, not able to examine the quality or question concerned officials or contractors	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens
Condition of roads deteriorates due to water logging along with the formation of potholes	Maintain motorable roads throughout the year	Placement of system to promptly repair potholes and to fine/blacklist contractors
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers
	Congestion	·
Congestion in areas such as Malleshwaram circle, Harishandra Ghat road etc.	Smooth and free flow of traffic	Campaigns to promote the utilization of public transport. Consultation sessions with experts to draft traffic management plan for Malleshwaram and to decongest traffic in key areas
Occurrence of congestions due to processions/public events	Ease flow of traffic during processions/public events	Alternate paths for vehicles to use is to be identified and a sufficient number of traffic police and traffic wardens are to be deployed during processions/public events
Public Transport		
Public transport/BMTC is not accessible to the public	Easily accessible and integrated public transport system	'Elladru haati elladaru ili' is a plan proposed by a citizen's group in Malleshwaram. This to be considered for the improvement of the current public transport system
Inadequatelastmileconnectivityoptionsfrommetro station	Accessible and economical last mile connectivity from metro stations	Options to be prioritized for persons with special needs and senior citizens
Pedestrian friendly/Cycling/E-transport		
A large community of senior citizens reside in	Pedestrian friendly footpaths	Footpaths are to not exceed a height of 6 inches and the

Malleshwaram and improper footpaths have made it inconvenient for them to commute		footpaths are to be uniform in height
Footpaths are encroached in commercial areas	Footpaths are meant for the use of pedestrians only	Zero tolerance towards footpath encroachment and a process to remove encroachments on footpaths is to be developed
Haphazard parking has led to congestion	Disciplined parking is encouraged amongst vehicle users	Parking fees are to be charged and one-sided parking is to be encouraged
Hawkers unscientifically occupy footpaths	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified

Water and waste water

Current	Desired status	Ideas to achieve
	Water Supply	
There is a sufficient amount of water available at Malleshwaram. However, the water is released at irregular times	Water supply timings are to be informed to citizens	SMS are a medium to inform citizens about water supply timings. The Resident Welfare Association groups/volunteers can also inform citizens
Water conservation		
Inefficient use of water	Awareness and aid to citizens to conserve water	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting)
Water table levels depleting	Risen efforts to increase water table level	Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed
Sewage		
Sewage pipes are not periodically desilted	Maintenance of sewage lines	Periodic desilting of sewage pipes

Woman and child safety and development

Current	Desired	Idea to achieve	
	Public spaces		
Repetitionofchainsnatching eventshasmadepublicspacesunsafe(E.g.NostreetlightsatDattatreyatemple)	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling in public spaces	
Inadequate number of CCTVs' in all public places Absence of women friendly public toilets	Public spaces to have sufficient CCTVs' Accessible and safe public toilets are required	Install and check functioning of CCTVs periodically Model public toilets along with feeding space for young mothers and to be designed and implemented	
Low awareness on safety resources available for women and children	All citizens to be aware of resources available	Install boards with messages in parks	
	Schools and colleges		
Child Protection Policy is not implemented in both Government and private schools	Schools to be a safe learning space for children	Roadmap to revamp and rebrand schools and support to implement CPP at schools. This will also address issues such as drug peddling, road safety, personal safety etc.	
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self- defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations	
Lack of aid to maintain toilets in Government schools	Clean and accessible toilets for children	Government schools can employ the services of Pourakarmikas/sanitary workers to maintain a clean and sanitary toilet	
High school and college students lack of knowledge on available career opportunities	Holistic programs and opportunities for young students to be employable after education	Career and skill development classes and internship opportunities at Government and private workspaces for students	
	Workplaces		
Low awareness on safety at workplace and no process/system that allows work place related harassment to be reported	All workplaces at Malleshwaram to be safe for women	Workshops that raise sensitization in men and women working in informal sectors. Promote awareness at various avenues on the law	
Police and legal support			
Malleshwaram has a counselling centre;	Awareness on police and legal resources available	Disseminate information on counselling centre ;	

However, the resources provided are not well known to the public		Revamp the centre to help build its capacity
	Empowerment	
Low number of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Ward offices should also be fully utilized in spreading the
Inadequate amount of economic empowerment opportunities		information

Environment and health

Current	Desired	Idea to achieve
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on- going construction work
Dumped waste at railway line is a health hazard	Beautification and cleaning process of railway line is to be implemented	Necessary measures to clean and maintain railway line is to be put in order
Mosquito menace in parks	Parks to be free of mosquitoes and rodents	Preventive measures to curb mosquitoes menace
Unscientific tree pruning and cut branches are not removed by BBMP	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	 An emergency 24/7 healthcare clinic is to setup with the following functions: Preventive medicine to be given Preventive healthcare to be prioritized Dialysis centre
Requirement of toilets in a few areas (E.g. Malleshwaram Market)	Require an increase in the number of clean and gender friendly public toilets	Cleanliness and maintenance of toilets in parks to be monitored

Waste Management:

Concern	Desired status	Ideas to achieve
	Segregation and collection	
New residents move into a building/locality/society and are not aware of waste segregation	To achieve over 90% waste segregation	Designated date to be dedicated for monthly awareness on waste segregation and data on level of segregation to be publicised on same day
Improper sanitary waste collection	Need efficient sanitary waste collection system	Households should be provided with sanitary waste bags
Irregular service and waste- pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Collection vehicle should adhere to standard design and should have basic amenities Communication via SMS and social media to citizens if any irregularity to be expected in waste collection
Inefficient functioning of Dry Waste Collection Centre	Efficient collection centres' at each ward	Facilitate to raise funds from corporates or higher budget allocation from BBMP/other funds to efficiently run the Dry Waste Collection Centres
Increase in generation of Construction & Debris waste due to residential renovation work	Scientific processing of Construction and Debris waste	Awareness on C&D waste management to citizens C&D collection centre to be set up in Malleshwaram. This will reduce the management cost of C&D waste.
Illegal vendors or BBMP vehicles collect waste from bulk generators	Bulk generators are to send waste to empanelled vendors and enable responsible waste disposal	Bulk waste generators to exhibit the details of their waste management vendor
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle
Push carts used by Pourakarmikas are broken and difficult to use in high slope roads	are easier for Pourakarmikas to use	Electric pushcarts to aid Pourakarmikas
Mixed waste is sent from Malleshwaram to unscientific landfills	Waste ProcessingWet waste collected fromMalleshwaram should bemanaged at Malleshwaram	Setup of decentralised wet waste processing plants along with funds obtained from CSR or BBMP that are to ensure the efficient functioning of the processing centre
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.
Malleshwaram has large number of temples which generate flower/garden waste	Temples of Malleshwaram should be a model to temples of other areas	In-situ processing of flower/garden waste in temples with aid of shredders and leaf composters