



CITIZENS' MANIFESTO FOR HEBBALA



Mobility &
Infrastructure



Waste
management



Health



Water &
Sanitation



Women &
Child



Environment

APRIL 2018

Hebbala at a glance:

1. Area: 11.2 sq. km
2. Population: 282765
3. Wards: Radhakrishna Temple ward | Sanjaynagar | Ganganagar | Hebbal | Vishwanath Nagenahalli | Manorayanapalya | Gangenahalli | Jayachamarajendra nagar
4. MP Constituency: Bengaluru North
5. Household: 69104
6. Road length: 298 km
7. Lake: Gedlahalli
8. Police stations: Sanjaynagar, Hebbal, RT Nagar
9. Bus stops: 127
10. Fire station: 0
11. Government schools: 19
12. Playgrounds: 14
13. Parks: 78

Namma simple ask:

1. MLA to chair a monthly general meeting with civic agencies, corporators and citizen groups with set agenda to enable citizen participation in decision making.
2. Hebbal constituency website to provide relevant data and information with respect to development initiatives in the constituency and citizen demands including local area development fund utilization.
3. Transparent and consistent communication on current and future work. Public consultation through online and offline media.
4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
5. Robust volunteering opportunities for citizens to participate for various causes.
6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Hebbal's development
7. Contact details of concerned officials (BBMP, BESCOM etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
8. Biometric attendance at all the civic agencies
9. Quarterly report to citizens on constituency's progress
10. Constituency map with CA sites and other amenities should be made available.

The top 5 ask:

Waste Management

1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles must have GPS trackers
2. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicle
3. Visual cleanliness across Hebbal constituency must be priority. All the black spots (such as black spot at 1st main road, Central excise) must be marked, beautified and monitored.
4. Decentralised waste management system wherein wet and leaf waste from Hebbala should be processed in Hebbala. The process must include citizens and information must be disseminated to citizens.
5. Temples, educational institutions and other bulk waste generators must be encouraged and supported to be source of zero waste

Mobility & Infrastructure

1. Pedestrian friendly and accessible footpath across Hebbala with designated hawker zone. Encroachments on footpath must be removed.
2. Crossing of roads is a major issue in Hebbala. Identify designated places to cross the road and appoint traffic wardens to help senior citizens and children cross the streets
3. Agencies must coordinate before road construction projects and disseminate information on specifications of roadworks undertaken.
4. Accessible public transport and last mile connectivity options from Metro stations
5. Decongest high traffic junction areas such as Sanjaynagar main road, Hebbala road and CBI road. Parking on main roads should not be allowed.

Water

1. Few areas such as RBI colony is prone to flooding. Initiatives to prevent flooding.
2. Campaign on water conservation and kiosk to be made available to get easy access to water aerators and rain water harvesting experts
3. Rain water harvesting in all public spaces and public buildings.
4. Periodic desilting and maintenance of storm water drains and sewage lines.
5. Rajakaluve should be desilted and uniform policy for Rjakaluve running across Heballa (only some stretch is closed)

Women and child safety

1. Support to implement Child Protection Policy in schools
2. Public places must be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid redressal measures
3. Awareness on safety and empowerment resources for women across income groups
4. A counselling centre to help distressed women and children
5. Police Chowkis and police patrolling across Hebbal

Environment and health

1. Monitor and maintain green cover (scientific tree pruning) and open spaces in Hebbal
2. Preventive health care measures to be prioritized
3. Accessible toilets in public spaces and parks
4. Air quality and noise level monitoring indicators to be installed
5. Designated places for hoardings and check illegal flex



**Annexure
Waste Management**

Current	Desired status	Ideas to achieve
Segregation and collection		
New residents move into building/locality/society and are not aware of waste segregation	To achieve over 90% waste segregation	Designated date for monthly awareness on waste segregation and data on level of segregation to be publicised on same day
Irregular service and waste-pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Communication via SMS and social media to citizens if any irregularity to be expected in waste collection
Increase in generation of Construction & Debris	Scientific processing of C&D waste	Awareness on C&D waste management to citizens
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle
Push carts used by Pourakarmikas are broken and difficult to use in high slope roads	Need better push carts which are easier for Pourakarmikas to use	Electric pushcarts to aid Pourakarmikas
Waste Processing		
Mixed waste is sent to unscientific landfills	Wet waste collected from should be managed at the ward/constituency	Setup of decentralised wet waste processing plants along with funds obtained from CSR or BBMP that are to ensure the efficient functioning of the processing centre
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.
System and technology support		
Staff and system are not monitored	Monitoring system to monitor and ensure efficient functioning of waste management system	Citizens are to be introduced and included in the waste management programs. The required training is to be completed by all volunteering citizens for official recognition
Dearth of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Waste management indicators data are to be processed in a recommended format and is to be made accessible to citizens online through the internet or at the ward office
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team who aids citizens to recognize and adhere to the plastic ban law and to penalise establishments for using or issuing plastic

Low awareness among Pourakarmikas and health workers regarding proper waste management	Pourakarmikas and health workers to be fully aware of all aspects of waste management	Orientations to be held to educate the health workers and Pourakarmikas and introduce incentives to encourage them
Cleanliness and hygiene		
High number of blackspots. E.g. 1 st main road, Central Excise	Need blackspot free Hebbala	All blackspot should be marked and beautification and maintenance plan should be proposed and executed such as manned kiosk and CCTV
Vacant sites have become dumping yards Eg. Vacant site diagonally opposite to petrol bunk on Sanjaynagar main road, Ashwathnagar	Maintain vacant sites	BBMP to clean vacant sites and attach cost of cleaning to property tax
Transfer points are perpetual blackspots	Need scientific transfer points	Waste from smaller autos and push karts should be directly transferred to the larger vehicle
Pourakarmikas' are prone to high risk health concerns	Preventive health care for Pourakarmikas'	Clean toilets and water are to be accessible to Pourakarmikas'. Check-ups are to be conducted periodically and preventive medicines are to be provided to PKs'.

Mobility and Infrastructure

Current	Desired	Idea to achieve
Road works		
Details of undertaken roadworks are not easily accessible to citizens and therefore, not able to examine the quality or question concerned officials or contractors	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens
Condition of roads deteriorates due to water logging along with the formation of potholes	Maintain motorable roads throughout the year	Placement of system to promptly repair potholes and to fine/blacklist contractors
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers

Repeated digging of roads for laying of pipes/cables	Good quality roads free of repeated digging	Coordination between agencies and concerned agency should redo the roadwork after digging
Construction waste is not removed after relaying of roads and footpath	Responsible management of C&D waste generated during road construction work	Allocate funds to manage C&D waste
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers
Congestion		
Congestion in areas such as Sanjy nagara main road, hebbal road, CBI road	Smooth and free flow of traffic	Campaigns to promote the utilization of public transport. Consultation sessions with experts to draft traffic management plan to decongest traffic in key areas
Bottlenecks causes traffic congestion	Roads with uniform width	Redesign key roads to have uniform width free of bottlenecks
Public transport		
Inadequate last mile connectivity options from metro station	Accessible and economical last mile connectivity from metro stations	Options to be prioritized for persons with special needs and senior citizens
Pedestrian friendly /Cycling/e-transport		
Footfall below Hebbal flyover is high. Crossing street is difficult	Residents to cross streets/main roads at ease	Pelican lights and traffic wardens to help cross the street
Footpaths are encroached in commercial areas	Footpaths are meant for the use of pedestrians only	Zero tolerance towards footpath encroachment and a process to remove encroachments on footpaths is to be developed
Footpaths are occupied by hawkers	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified
Haphazard parking has led to congestion	Disciplined parking is encouraged amongst vehicle users	Parking fees are to be charged and one-sided parking is to be encouraged
Infrastructure		
Lack of public amenities for infrastructure	Access to basic civic amenities	Multilevel parking and community hall for citizens
Others		

Increase in number of commercial spaces in residential areas	Clear demarcation of residential and commercial areas	Enforce the RMP2031
Illegal hoardings across Hebbal	Free of illegal banners and hoardings	Fines to defaulters and dedicated space for hoardings

Water

Current	Desired status	Ideas to achieve
Water supply		
The water is supplied at irregular times and few localities get adequate supply	Water supply timings are to be informed to citizens	SMS are a medium to inform citizens about water supply timings. The Resident Welfare Association groups/volunteers can also inform citizens
Water conservation		
Inefficient use of water	Awareness and aid to citizens to conserve water	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting)
Water table levels depleting	Risen efforts to increase water table level	Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed
Water wastage is not checked in households	Everyone to made accountable	Install digital meters to check water wastage also encourage individual metering in apartments
Urban flooding		
RBI Colony is low lying area and is prone to repeated flooding	Free of urban flooding and alerts in case heavy rain is expected along with rescue teams	Conduct hydrological analysis and collaborate with experts to prevent urban flooding. Few suggested measures are: <ol style="list-style-type: none"> 1. Increase wall height of drains 2. Desilting of drains and rajakaluve 3. Use trash traps
Sewage		

Sewage pipes are not periodically desilted	Maintenance of sewage lines	Periodic desilting of sewage pipes
Rajakaluve		
Some stretch of rajakaluve is closed and some other is not closed	Uniform policy on closing of rajakaluve	Take an uniform policy and either close or keep the rajakaluve open, based on expert advise

Environment and Health

Current	Desired	Idea to achieve
No/less number of parks and planted trees are not maintained	Sufficient green cover	Take measures to increase open space and green cover and maintain the planted trees Toilet and drinking water facility in parks
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on-going construction work
Unscientific tree pruning and cut branches are not removed by BBMP	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	<ul style="list-style-type: none"> • Preventive medicine to be given • Preventive healthcare to be prioritized • Affordable cost medicine store • Model PHCs • Maternity hospital • Diagnostic centre

Woman and Child Safety and Development

Current	Desired	Ideas to achieve
Public Spaces		
Repetition of chain snatching, mugging has made public spaces unsafe	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is required
No toilets for women	Need dedicated toilets for women along with waiting room	Identify appropriate space for women only model toilets
Inadequate number of CCTVs' in all public places	Public spaces to have sufficient CCTVs'	Installation of CCTVs' and functionality of CCTVs' is to be checked regularly

Schools		
Irregular attendance of Anganawadi, teachers are not working,	At least one model anganawadi per ward	Allocate funds and collaborate with experts to build model Anganawadis
Lack of infrastructure at schools	Model Government schools	Collaborate with organizations and corporates and citizens to setup model government schools
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations
High school and college students lack of knowledge on available career opportunities	Holistic programs and opportunities for young students to be employable after education	Career and skill development classes and internship opportunities at Government and private workspaces for students
Police, legal and Counselling Centre		
No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
Empowerment		
Low number of economic empowerment opportunities Inadequate amount of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Ward offices should also be fully utilized in spreading the information