

# **CITIZENS' MANIFESTO FOR**

# GOVINDARAJNAGAR



Mobility &



Waste Infrastructure management



Health



Water & Sanitation



Women & Chlld



Environment

#### Govindarajnagar at a glance:

Area: 10.5 sq. km
 Population: 305725

3. Wards: Kaveripura | Govindaraja Nagar | Agrahara Dasarahalli | Dr. Raj Kumar Ward | Marenahalli | Maruthi Mandir Ward | Mudalapalya | Nagarabhavi | Nayanadahalli

4. MP Constituency: Bangalore South

5. Household: 769196. Road length: 303 km

7. Lake: Malagala, Nayandahalli, Baalayanakere

8. Police stations: Basaveshwara nagar, Vijaynagar, Chandra Layout Bus stops: 99

9. Fire station: 0

10. Government schools: 20

11. Playgrounds: 14 12. Parks: 116

#### Namma simple ask:

- 1. MLA must chair a monthly general meeting with parastatal agencies, corporators and citizen groups with set agenda to enable transparency and better co-ordination between agencies
- 2. Common website which connects and provides all relevant data and information about Govindrajnagar
- 3. Transparent and consistent communication on current and future work. Public consultation through online and offline media is a must.
- 4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
- 5. Robust volunteering opportunities for citizens to participate for various causes.
- 6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Govindrajnagar's development
- 7. Contact details of concerned officials (BBMP, BESCOM etc.) must be made available at ward office and other prominent places along with allotted time for grievance redressal.
- 8. Biometric attendance at all the parastatal agencies
- 9. Quarterly report to citizens on constituency's progress
- 10. Constituency map with CA sites and other amenities should be made available.

#### The top 5 ask:

#### **Waste Management**

- 1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles must have GPS trackers
- 2. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicle
- 3. Visual cleanliness across Govindrajnagar constituency to be top priority. All the black spots such as the black spot at Vijayanagar Telephone Point to be marked, beautified and monitored.
- 4. Funds were allocated for waste processing plant but space was not allotted. Space must be allotted to set up wet waste and garden waste processing plants.
- 5. Encourage and support temples, educational institutions and other bulk waste generators to be source of zero waste.

#### Mobility and transport

- 1. Parking facility and last mile connectivity must be made available from bus and metro stations.
- 2. Pedestrian friendly and accessible footpath across Govindrajnagar
- 3. Decongest high traffic junction areas such as road from Prashanthnagar to Malagala (Sumanahalli) with help of experts.
- 4. Disseminate information on specifications of roadworks undertaken at Govindrajnagar.
- 5. Scientific speed breakers at pedestrian crossing and at required spaces.

#### Water

- 1. The waste water management from small industries must be checked. Sewage treatment plants at small scale industries is a must.
- 2. The water supply timings must be made available to citizens.
- 3. Campaign on water conservation to and kiosk must be made available to get easy access to water aerators and rain water harvesting experts
- 4. Rain water harvesting in all public spaces and public buildings.
- 5. Periodic desilting and maintenance of storm water drains and sewage lines

#### Women and child safety

- 1. Support to implement Child Protection Policy in schools
- 2. Chain snatching is a major safety concern at Govindrajnagar. Measures must be taken to make public places safe. Public places must be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid preventive and redressal measures
- 3. Process should be set up to monitor the installed CCTVs.
- 4. Awareness on safety and empowerment resources for women across income groups
- 5. Police Chowkis and aggressive police patrolling across Govindrajnagar

#### **Environment and health**

1. Monitor and maintain green cover (scientific tree pruning) and open spaces in Govindrajnagar

- 2. Prioritize preventive health care
- 3. Primary health care centres and a super speciality hospital at Govindrajnagar to provide affordable health care
- 4. Accessible toilets in public spaces and parks
- 5. Air quality and noise level monitoring devices should be installed. Initiatives to check noise level around schools and hospitals.



# Waste Management

Current	Desired status	Ideas to achieve	
Segregation and collection			
No segregation in few areas and wards	To achieve over 90% waste segregation	Designated date to be dedicated for monthly awareness on waste segregation and data on level of segregation to be publicised on same day	
Pourakarmikas mix the segregated waste	Efficient collection of segregated waste	Train pourakarmikas & incentivise collection of segregated waste	
Irregular service and waste- pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Communication via SMS and social media to citizens if any irregularity to be expected in waste collection	
Collected waste is dumped at transfer points E.g. Vijaynagar telephone exchange	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle	
The waste generated from tree pruning is not picked	Waste generated from tree pruning to be picked on same day	Coordination between BESCOM and BBMP	
	Waste processing		
Funds were allotted to set up wet waste processing plant nut wasn't able to find appropriate space.	Find appropriate space to set up waste processing plant	Collaborate with experts to design stench-free processing plant and hold consultation with citizen groups	
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.	
Waste management in educational institutions, temples is low	All educational institutions, temples should stand as a model and encourage the local community to manage waste responsibly	Encourage in-situ waste management by collaborating with experts and waste management companies	
Home-composting methods have low recognition amongst households	At least 10% of houses to compost waste at home	Monthly Composting awareness programs to be held at ward office for residents	
System and technology support			

Dearth of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Waste management indicators data to be published in public domain
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team who aids citizens to recognize and adhere to the plastic ban law and to penalise establishments for using or issuing plastic
	Cleanliness and hygiene	
Hawkers litter the street	Clean streets	Dustbins in streets and sensitize hawkers
Pourakarmikas' are prone to high risk health concerns	Preventive health care for Pourakarmikas'	Clean toilets and water are to be accessible to Pourakarmikas'. Check-ups are to be conducted periodically and preventive medicines are to be provided to PKs'.

# **Mobility and Infrastructure**

Current	Desired	Idea to achieve	
Road Works			
Improper footpaths have made it inconvenient for them to commute	Pedestrian friendly footpaths	Footpaths are to not exceed a height of 6 inches and the footpaths are to be uniform in height	
Repeated digging of roads by various agencies	Motorable roads throughout the year	Coordinate between agencies to undertake road work. The agency which digs the road should immediately fix the road	
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers	
	Congestion		
Congestion due to bottlenecks	Uniform width roads	Check botttlecks and redesign streets to have uniform width	
Public Transport			
Inadequate last mile connectivity options from metro station  Pedes	Accessible and economical last mile connectivity from metro stations strian friendly/Cycling/E-tran	Options to be prioritized for persons with special needs and senior citizens	
No parking facility at metro station	Adequate parking at metro station	Explore options such as multi- level parking	

Footpaths are encroached in commercial areas	Footpaths are meant for the	Zero tolerance towards
commercial areas	use of pedestrians only	footpath encroachment and a
		process to remove
		encroachments on footpaths
		is to be developed
Hawkers unscientifically	Designated spaces for	ID cards are to be issued to
occupy footpaths	hawkers	street vendors and hawker
		zones should be identified
Head light should not be	Head light should not be	Head light should not be
harsh for the eyes -	harsh for the eyes -	harsh for the eyes -
blackening of some area of	blackening of some area of	blackening of some area of
the light – restricting the	the light – restricting the	the light – restricting the
lights	lights	lights

### Water

Current	Desired status	Ideas to achieve
	Water Supply	
There is a sufficient amount	Water supply timings are to	SMS are a medium to inform
of water available at	be informed to citizens	citizens about water supply
Govindrajnagar. However,		timings. The Resident
the water is released at		Welfare Association
irregular times		groups/volunteers can also inform citizens
	Water conservation	
Inefficient use of water	Awareness and aid to	Kiosk/help desk for citizens
	citizens to conserve water	to aid water conservation (to
		buy water aerators at
		subsidized rates and
		resources to implement rain
	D: 00	water harvesting)
Water table levels depleting	Risen efforts to increase	Water tables are to be
	water table level	analysed and sink pits should
		be implemented. Rain water harvesting on public spaces
		and public buildings are to be
		executed
Water wastage is not	Everyone to made	Install digital meters to check
checked in households	accountable	water wastage
Sewage		
Sewage pipes and rajakaluve	Maintenance of sewage lines	Periodic desilting of sewage
are not periodically desilted	& rakalauve	pipes and rajakaluve
Waste water from small	Industries to treat waste	Check waste water treatment
industries are directly let into	water	in industries
drains		

# **Environment and Health**

Current	Desired	Idea to achieve
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on- going construction work
Vehicles contribute to air pollution  Rampant use of private	E-vehicles and low carbon emitting vehicles Use of public transport	Monthly drive by police to heck vehicle exhaust  Campaigns and vehicle free
vehicles		days to encourage public transport
High noise pollution around schools and hospitals	Honk free zones	Declare honk free areas around schools and hospitals
Unscientific tree pruning and cut branches are not removed by BBMP	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	<ul> <li>Preventive medicine to be given</li> <li>Preventive healthcare to be prioritized</li> <li>Model PHCs</li> <li>Maternity hospital</li> <li>Diagnostic centre and cancer detection centre</li> </ul>
Residents oppose planting of trees in front of their houses	Increase green cover in Govindrajnagar	Awareness to residents and introduce smaller size trees for smaller streets
Energy inefficient public buildings	Model energy efficient public buildings	Set up solar energy in public buildings
Toilets are closed by 8 pm but bus commuters waiting at major bus stops do not have access	Accessible public toilets	Public toilets should be open till 12 am
Lack of affordable yoga centre	Yoga centres to help women and senior citizens	Set up free yoga centres across constituency

# Woman and Child Safety and Development

Current	Desired	Idea to achieve
Public spaces		
Repetition of chain snatching events has made public spaces unsafe	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is a must in public spaces
Unaware about the functioning of installed CCTVs	Public spaces to have sufficient CCTVs'	Install and check functioning of CCTVs periodically

Absence of women friendly public toilets	Accessible and safe public toilets are required	Model public toilets along with feeding space for young mothers and to be designed and implemented
Low awareness on safety resources available for women and children especially in slum areas	All citizens to be aware of resources available	Install boards with messages in parks
Parks do not have proper gates and people illegally occupy parks overnight	Safe public parks	Security and proper gates in all parks
	Schools and colleges	
Lack of infrastructure at schools	Model Government schools	Collaborate with organizations and corporates and citizens to setup model government schools
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations
High school and college students lack of knowledge on available career opportunities	Holistic programs and opportunities for young students to be employable after education	Career and skill development classes and internship opportunities at Government and private workspaces for students
Stray dog menace	Safe streets free of dog menace	Check implementation of ABC program and support animal shelters
	Workplaces	
Low awareness on safety at workplace and no process/system that allows work place related harassment to be reported	Govindrajnagar to be safe for women	Workshops that raise sensitization in men and women working in informal sectors. Promote awareness at various avenues on the law
Police stations not citizen	Police and legal support Sensitized police staff	Open days and friendly
friendly	sensitized police stall	infrastructure at police stations
No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
Empowerment		
Inadequate amount of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Special focus on persons with disabilities.