



CITIZENS' MANIFESTO FOR CV RAMAN NAGAR



Mobility &
Infrastructure



Waste
management



Health



Water &
Sanitation



Women &
Child



Environment

APRIL 2018

CV Raman Nagar at a glance:

1. Area: 21.6 sq. km
2. Population: 300770
3. Wards: Benniganahalli | CV Ramannagar | New Tippasandra | Sarvagnanagar | Hoysalanagar | Jeevanbhima nagar | Konena Agrahara |
4. MP Constituency: Bangalore Central
5. Population: 370912
6. Household: 79689
7. Road length: 396 km
8. Lake: B Channasandra, Kaggadasapura, Kelegenar Byrasandra, Kadirena Palua, Konena Agrahara
9. Police stations: Baiyappanahalli, Jeevanbhima Nagar, Frazer town, Indiranagar
10. Bus stops: 128
11. Fire station: 0
12. Government schools: 24
13. Playgrounds: 18
14. Parks: 86

Namma simple ask:

1. MLA to chair a monthly general meeting with parastatal agencies, corporators and citizen groups with set agenda to enable transparency and better co-ordination between agencies
2. Common website which connects and provides all relevant data and information about C.V Raman Nagar.
3. Transparent and consistent communication on current and future work. Public consultation through online and offline media
4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
5. Robust volunteering opportunities for citizens to participate for various causes.
6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to C.V Raman Nagar's development
7. Contact details of concerned officials (BBMP, BESCOM etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
8. Biometric attendance at all the parastatal agencies
9. Quarterly report to citizens on constituency's progress
10. Constituency map with CA sites and other amenities should be made available.

The top 5 ask:

Waste Management

1. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles must have GPS trackers. Introduce incentives to contractors/pourakarmikas to collect segregated waste
2. Initiatives to support responsible waste management by hotels, restaurants and other bulk waste generators. Bulk waste generators must display details of their waste management vendor and end destination details.
3. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicle.
4. A large number of vacant sites are dumping sites. BBMP to Periodically clean vacant sites and add cost of cleaning should to the property tax.
5. A collection centre for C&D waste to enable responsible C&D waste management.

Mobility and transport

1. Disseminate information on specifications of roadworks undertaken. Publish road history and adopt transparent and accountable process for construction of roads.
2. Reduce median height and introduce pelican lights to help cross the streets.
3. Accessible and encroachment-free footpath across CV Ramannagar with dedicated hawker zone
4. Reducing public spaces is a major concern. Maps with identified public amenity spaces including roads to be made public. Utilisation to be prioritized based on needs of the citizens.
5. A holistic traffic management plan for CV Ramannagar with initiatives to increase number of traffic wardens/police to check traffic violation

Water

1. Minimum of 90 lpcd equitable supply of water to all the residents. The water supply timings must be made available to citizens.
2. Urban flooding is a serious issue in few areas in C.V Raman Nagar such as Kaggadasapura. Plan to prevent urban flooding with aid of trash traps, desilting and geological study.
3. Periodic desilting and maintenance of storm water drains and sewage lines to check the mixing of portable water and sewage. Sewer pipes must be changed from 6 inch to 9 inch
4. Revive the lakes in CV Ramannagar. Do not allow commercialisation of lakes.
5. Rain water harvesting in all public spaces and public buildings

Women and child safety

1. Model Government schools with quality education and initiatives to enable overall growth of the children
2. Anganawadis must be revamped. At least one model anaganawadi in each ward.
3. Public places must be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid redressal measures
4. A dedicated counselling centre to help distressed women and children.

5. Police Chowkis and initiatives to make police stations citizen friendly

Environment and health

1. A Government hospital on Old Madras Road isn't functioning. This should be revamped to help citizens get access to affordable health care.
2. Preventive health care to be prioritized.
3. Accessible and clean public toilets in slums, commercial spaces and parks.
4. Few areas have high air pollution and noise pollution due to increase in number of vehicles and on-going construction work. Air quality and noise level monitoring devices should be installed and measures must be taken to improve the air quality.
5. Monitor and maintain green cover (scientific tree pruning and relocation of trees).



**Annexure:
Waste Management**

Current	Desired status	Ideas to achieve
Segregation and collection		
Low awareness on waste segregation	To achieve over 90% waste segregation	Designated date to be dedicated for monthly awareness on waste segregation and data on level of segregation to be publicised on same day
Irregular service and waste-pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Communication via SMS and social media to citizens if any irregularity to be expected in waste collection
Inefficient functioning of Dry Waste Collection Centre	Efficient collection centres at each ward	Facilitate to raise funds from corporates or higher budget allocation from BBMP/other funds to efficiently run the Dry Waste Collection Centres
Increase in generation of Construction & Debris waste due to residential renovation work	Scientific processing of Construction and Debris waste	Awareness on C&D waste management to citizens C&D collection centre to be set up in CV Ramannagar. This will reduce the management cost of C&D waste.
Illegal vendors or BBMP vehicles collect waste from bulk generators	Bulk generators are to send waste to empanelled vendors and enable responsible waste disposal	Bulk waste generators to exhibit the details of their waste management vendor
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle
Push carts used by Pourakarmikas are broken and difficult to use in high slope roads	Need better push carts which are easier for Pourakarmikas to use	Electric pushcarts to aid Pourakarmikas
Vacant sites have become dumping yards and are hazardous to health.	Clean vacant sites	Periodic cleaning of vacant sites and prevent dumping/growth of weed
Waste Processing		

Mixed waste is sent from CV Ramannagar constituency to unscientific landfills	Wet waste collected from CV Ramannagar should be managed at CV Ramannagar	Setup decentralised wet waste processing plants along with funds obtained from CSR or BBMP that are to ensure the efficient functioning of the processing centre
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.
Hotels and restaurants generate high quantity of wet waste	Hotels and restaurants to be source of zero waste	Campaigns and initiatives to encourage and incentivize in-situ composting at hotels/restaurants
Home-composting methods have low recognition amongst households	At least 10% of houses to compost waste at home	Monthly Composting awareness programs to be held at ward office for residents
System and technology support		
Staff and system are not monitored	Monitoring system to monitor and ensure efficient functioning of waste management system	Citizens are to be introduced and included in the waste management programs. The required training is to be completed by all volunteering citizens for official recognition
Dearth of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Waste management indicators data are to be processed in a recommended format and is to be made accessible to citizens online through the internet or at the ward office
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team who aids citizens to recognize and adhere to the plastic ban law and to penalise establishments for using or issuing plastic
Low awareness among Pourakarmikas and health workers regarding proper waste management	Pourakarmikas and health workers to be fully aware of all aspects of waste management	Orientations to be held to educate the health workers and Pourakarmikas and introduce incentives to encourage them
Cleanliness and hygiene		

Wind tunnel road, next to airforce acampis. 1 st cross Kodihallu (ISRO building nyapanahalli bridge) has no Dry and wet waste bins)	Need bigger size bins	Consult urban space experts to chalk out a plan to beautify and monitor the railway line area
Market areas/Sampige road etc are filled with litter after 7 pm. Hence senior citizens can't walk on footpaths after 7 pm.	Clean and walk-able footpaths around market area	Increase number of dust bins and sensitization initiatives/fines to not litter public places. Recommend sweeping/cleaning post 7 pm
Transfer points are perpetual blackspots	Need scientific transfer points	Waste from smaller autos and push karts should be directly transferred to the larger vehicle
Pourakarmikas' are prone to high risk health concerns	Preventive health care for Pourakarmikas'	Clean toilets and water are to be accessible to Pourakarmikas'. Check-ups are to be conducted periodically and preventive medicines are to be provided to PKs'.

Mobility and Infrastructure

Current	Desired	Idea to achieve
Road works		
Details of undertaken roadworks are not easily accessible to citizens and therefore, not able to examine the quality or question concerned officials or contractors	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens
Few roads have been dug up or not tarred for years. (HAL 2 nd stage Eastern side road is in bad state defence colony is dug)	Good quality roads	Coordination between parastatal agencies and dug up road needs to be immediately fixed
Unnecessary roadwork such as concrete roads in Kaggadasapura 6 th D cross	Optimum use of public funds	Make road history available.
Condition of roads deteriorates due to water logging along with the formation of potholes	Maintain motorable roads throughout the year	Placement of system to promptly repair potholes and to fine/blacklist contractors
Random/ unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report

		and replace unscientific speed breakers
Congestion		
C.V Raman Nagar has one of the highest traffic density.	Smooth and free flow of traffic	Campaigns to promote the utilization of public transport. Consultation sessions with experts to draft traffic management plan and to decongest traffic in key areas. Cycle days to help decongest streets.
Public Transport		
Public transport/BMTC is not accessible to the public	Easily accessible and integrated public transport system	Initiatives must be taken to introduce accessible public transport such as feeder buses.
Inadequate last mile connectivity options from metro station	Accessible and economical last mile connectivity from metro stations	Options to be prioritized for persons with special needs and senior citizens
Low awareness on bus routes	Accessible public transport	Passenger information system and name of the bus stop to be specified at bus stops
Parking/Pedestrian friendly/Cycling/E-transport		
A large community of senior citizens reside in Defence colony and improper footpaths have made it inconvenient for them to commute	Pedestrian friendly footpaths	Footpaths are to not exceed a height of 6 inches and the footpaths are to be uniform in height
Footpaths are encroached in commercial areas	Footpaths are meant for the use of pedestrians only	Zero tolerance towards footpath encroachment and a process to remove encroachments on footpaths is to be developed
Rampant driving by minors	Traffic rules to be enforced	Traffic police to educate in schools and strictly check minor riding/driving
Difficulty to cross the streets	Residents to cross streets/main roads at ease	Pelican lights and traffic wardens to help cross the street
Haphazard parking has led to congestion	Disciplined parking is encouraged amongst vehicle users	Parking fees are to be charged and one-sided parking is to be encouraged
Hawkers unscientifically occupy footpaths	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified
Infrastructure		

Lack of public amenities for infrastructure Access to basic civic amenities	Civic and social enmities for residents	Make details of Civic amenity sites public. Multilevel parking, indoor stadium and other essential civic and social infrastructure for residents
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Water

Current	Desired status	Ideas to achieve
Water supply		
Inadequate water supply	Equitable water distribution to all residents	Initiatives to provide water from local borewells and check water distribution wastage to enable supply of minimum 90 lpcd to residents
The water is released at irregular times and few localities get inadequate supply	Water supply timings are to be informed to citizens	SMS are a medium to inform citizens about water supply timings.
The mixing of sewage water and drinking water	Good quality water	Measures to prevent mixing of water with sewage
Water conservation		
Inefficient use of water	Awareness and aid to citizens to conserve water	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting)
Water table levels depleting	Risen efforts to increase water table level	Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed
Water wastage is not checked in households	Everyone to made accountable	Install digital meters to check water wastage also encourage individual metering in apartments
Lakes		
Lakes are encroached and are sewage pits	Well rejuvenated lakes	All lakes of CV Ramannagar to be revived. No commercialisation in lakes and set up STPs must function.
Urban flooding		
Urban flooding is a major cause of concern.	Free of urban flooding and alerts in case heavy rain ix	Conduct hydrological analysis and collaborate with experts to prevent urban

	expected along with rescue teams	flooding. Few suggested measures are: 1. Increase wall heights of drains 2. Desilting of drains and rajakaluve 3. Use trash traps
Sewage		
Sewage pipes are not periodically desilted	Maintenance of sewage lines	Periodic desilting of sewage pipes
Storm water drain is blocked at defence land (GTRE) and has led to flooding	Storm water drain through defence land	Lead the issue to let defence allow storm water drain

Woman and Child Safety and Development

Current	Desired	Idea to achieve
Public Spaces		
Repetition of chain snatching, mugging has made public spaces unsafe	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is required
No women only toilets	Need dedicated toilets for women along with waiting room	Identify appropriate space for women only model toilets
Inadequate number of CCTVs' in all public places	Public spaces to have sufficient CCTVs'	Installation of CCTVs' and functionality of CCTVs' is to be checked regularly
Schools		
Under resourced Anganawadis	At least one model Anganawadi per ward	Allocate funds and collaborate with experts to build model Anganawadis
Lack of infrastructure at schools	Model Government schools	Collaborate with organizations and corporates and citizens to setup model government schools
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations
High school and college students lack of knowledge on available career opportunities	Holistic programs and opportunities for young students to be employable after education	Career and skill development classes and internship opportunities at Government and private workspaces for students
Police, legal and Counselling Centre		

No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
Empowerment		
Low number of economic empowerment opportunities Inadequate amount of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities are to be constructed. Ward offices should also be fully utilized in spreading the information

Environment & Health

Current	Desired	Idea to achieve
No restrooms at parks and poor maintenance of exercise/gym equipment	Well maintained parks	Parks to have restroom, drinking water and annual maintenance of gym equipment along with shelters in sitting area
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under on-going construction work
High noise pollution around schools and hospitals. Eg: Hoysalanagar blaring horns	Honk free zones	Declare honk free areas around schools and hospitals and select high noise areas and check honking.
Unscientific tree pruning and cut branches are not removed by BBMP	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	<ul style="list-style-type: none"> • Preventive medicine to be given • Preventive healthcare to be prioritized • Model PHCs • Maternity hospital • Diagnostic centre
The government hospital at Millennial Tower, CV Ramannagar is not operational	Government hospital to be made operational	Take measures to make the hospital operational by reaching out to concerned departments

Suggestion:

The space at end of Suranjandas road, Tippasandra can be converted to mini forest

