



CITIZENS' MANIFESTO FOR SARVAGNANAGAR



Mobility &
Infrastructure



Waste
management



Health



Water &
Sanitation



Women &
Child



Environment

APRIL 2018

Sarvagnanagar at a glance:

1. Area: 16.8 sq. km
2. Population: 375445
3. Wards: Nagavara | HBR Layout | Banasvadi | Kammanahalli | Kachakanahalli | Kadugondanahalli | Lin
4. MP Constituengrajapura | Maruthi Seva Nagar
5. Assembly Constituency: Bengaluru Central
6. BBMP Zone: East
7. Household: 87729
8. Road length: 496 km
9. Lake: Kacharakanhalli, Channasandra -2, Lingarajapura, Bytaguntepalya
10. Police stations: Hennur, Banaswadi
11. Bus stops: 136
12. Fire station: 1
13. Government schools: 30
14. Playgrounds: 12
15. Parks: 49

Namma simple ask:

1. MLA to chair a monthly general meeting with civic agencies, corporators and citizen groups with set agenda to enable citizen participation in decision making.
2. Sarvagnanagar constituency website to provide relevant data and information with respect to development initiatives in the constituency and citizen demands including local area development fund utilization.
3. Transparent and consistent communication on current and future work. Public consultation through online and offline media.
4. Communicate legislator's stand on various policy matters that would be tabled in the assembly. Hold consultation with citizens on pressing issues via online and offline medium
5. Robust volunteering opportunities for citizens to participate for various causes.
6. Internship opportunities for college students and special opportunities for home-makers and senior citizens to contribute to Sarvagnanagar's development
7. Contact details of concerned officials (BBMP, BESCOM etc.) to be made available at ward office and other prominent places along with allotted time for grievance redressal.
8. Biometric attendance at all the civic agencies
9. Quarterly report to citizens on constituency's progress
10. Constituency map with CA sites and other amenities should be made available.

The top asks:

Waste Management

1. A task for waste management to implement various rules and regulations such as waste segregation, plastic ban etc.
2. Scientific waste collection system with separate vehicles for dry waste and wet waste. The vehicles to have GPS trackers. Provision to be made to collect e-waste and bulk waste as well
3. Scientific transfer points wherein waste from smaller vehicles is directly transferred to larger vehicles.
4. Decentralised waste management system wherein wet and leaf waste from Sarvagnanagar to be processed in Sarvagnanagar. The process to include citizens and information to be disseminated to citizens.
5. A helpline number to help citizens get access to services such as clearing blackspots and pick large quantity of waste.
6. Temples, educational institutions and other bulk waste generators to be encouraged and supported to be source of zero waste.
7. Visual cleanliness to be prioritised across constituency

Mobility and transport

1. Disseminate information on specifications of roadworks undertaken. Make road history available along with details of contractors, project cost etc.
2. Roads are repeatedly dug by different agencies. Need coordination between agencies and dug road needs to be fixed immediately.
3. Pedestrian friendly and accessible footpath free of encroachment
4. Accessible public transport and last mile connectivity options from metro stations
5. Decongest high traffic junction areas such as Banaswadi flyover, Horamavu signal, Lingarajpiura flyover, Hebbal and Nagavara flyover
6. Basic civic amenities such as post office, community hall and multi-level parking to be made available
7. Traffic management by police wherein emphasis to be given to lane management.

Water

1. Inadequate water supply in areas such as HRBR layout. All residents to get 90 lpcd of equitable water supply.
2. Measures to reduce water transmission losses from current 45% to 20%.
3. Check repeated flooding in few areas such as 8th main, HRBR Layout
4. Periodic desilting and maintenance of storm water drains and sewage lines.
5. Regulate private water tankers
6. Campaign on water conservation and kiosk to be made available to get easy access to water aerators and rain water harvesting experts.
7. Rain water harvesting in all public spaces and public buildings.
8. Set sewage treatment plant to encourage use of grey water.

Women and child safety

1. Public places to be well lit, have accessible footpath, sufficient police patrolling and CCTVs to aid redressal measures.
2. Counselling center
3. Awareness on safety and empowerment resources for women across income groups.
4. Police Chowkis and better neighbourhood watch programs

Environment and health

1. Vacant sites are source of health hazard. Periodic cleaning of vacant sites by BBMP. Measures to prevent dumping of waste/weed growth in empty sites.
2. Monitor and maintain green cover (scientific tree pruning).
3. Preventive health care measures to be prioritized.
4. 24*7 emergency centres and Primary Health Care Centres, diagnostic centres to be set up to make health care accessible and affordable.
5. Accessible toilets and drinking water facilityin public spaces and parks.
6. Air quality and noise level monitoring indicators to be installed.

Annexure:

Concern	Desired status	Ideas to achieve
Segregation and collection		
New residents move into a building/locality/society and are not aware of waste segregation	To achieve over 100% waste segregation	Designated date to be dedicated for monthly awareness on waste segregation and data on level of segregation to be publicised on same day
Improper dry waste and electronic waste collection system	Need efficient dry waste collection system	Provision to collect and store electronic waste at dry waste collection centre.
Irregular service and waste-pickup time by waste collectors	Regular and on-time waste pickup	Collection vehicles to have GPS and to be tracked in real time Collection vehicle should adhere to standard design and should have basic amenities Communication via SMS and social media to citizens if any irregularity to be expected in waste collection
Inefficient functioning of Dry Waste Collection Centre. Few wards do not have waste collection centre	Efficient collection centres at each ward	Facilitate to raise funds from corporates or higher budget allocation from BBMP/other funds to efficiently run the Dry Waste Collection Centres
Increase in generation of Construction & Debris waste due to residential renovation work	Scientific processing of Construction and Debris waste	Awareness on C&D waste management to citizens C&D collection centre to be set up. This will reduce the management cost of C&D waste.
Bulk waste generators dump wet waste	Bulk generators are to send waste to empanelled vendors and enable responsible waste disposal	Bulk waste generators to exhibit the details of their waste management vendor and surprise checks
Collected waste is dumped at transfer points	Transfer points are perpetual blackspots	Need scientific transfer points. Smaller vehicles should directly unload the waste to larger vehicle
Push carts used by Pourakarmikas are broken and difficult to use in high slope roads	Need better push carts which are easier for Pourakarmikas to use	Electric pushcarts to aid Pourakarmikas
Waste Processing		
Small proportion of wet waste is processed at Solid Waste Management Committee Centre.	Wet waste generated to be processed at the same constituency	Setup of decentralised wet waste processing plants along with funds obtained from CSR or BBMP that are to ensure the efficient functioning of the processing centre similar to the SWMC centre and Poonawalas initiative at Pune
Burning of leaf and garden waste has led to air pollution	In-sit composting of garden waste at ward/constituency level	Leaf waste composting units and sufficient funds to run the operations.

Bulk waste generate high quantity of wet waste	Apartments to be source of zero waste	Campaigns and initiatives to encourage and incentivize in-situ composting at apartments
Home-composting methods have low recognition amongst households	At least 10% of houses to compost waste at home	Monthly Composting awareness programs to be held at ward office for residents
System and technology support		
Regular attendance of Pourakarmikas'	Biometric attendance of Pourakarmikas' to be introduced	Pourakarmikas' biometric attendance along with a verification feature for third-parties
Staff and system are not monitored	Monitoring system to monitor and ensure efficient functioning of waste management system	Citizens are to be introduced and included in the waste management programs. The required training is to be completed by all volunteering citizens for official recognition
Dearth of communication to citizens	Communicate to citizens on level of segregation, campaigns and programs related to waste management	Waste management indicators data are to be processed in a recommended format and is to be made accessible to citizens online through the internet or at the ward office
Rampant use of plastic material even though it is banned	Efficient implementation of plastic ban	A team who aids citizens to recognize and adhere to the plastic ban law and to penalise establishments for using or issuing plastic
Low awareness among Pourakarmikas and health workers regarding proper waste management	Pourakarmikas and health workers to be fully aware of all aspects of waste management	Orientations to be held to educate the health workers and Pourakarmikas and introduce incentives to encourage them
Cleanliness and hygiene		
Blackspots and garbage dump across constituency	Clean and walk-able public spaces	All the blackspots to be marked, cleaned and monitored. Bins in public spaces.
Transfer points are perpetual blackspots	Need scientific transfer points	Waste from smaller autos and push karts should be directly transferred to the larger vehicle
Pourakarmikas' are prone to high risk health concerns	Preventive health care for Pourakarmikas'	Clean toilets and water are to be accessible to Pourakarmikas'. Check-ups are to be conducted periodically and preventive medicines are to be provided to PKs'.

Mobility and Infrastructure

Current	Desired	Idea to achieve
Road works		
Details of undertaken roadworks are not easily accessible to citizens and therefore, not able to examine the quality or question concerned officials or contractors	Transparent communication to citizens on undertaken road work	Specifications of on-going roadwork are to be publicized for quality inspection and perusal of the citizens. Road history and details of contractors to be made available
Condition of roads deteriorates due to water logging along with the formation of potholes.	Maintain motorable roads throughout the year	Placement of system to promptly repair potholes and to fine/blacklist contractors
Random/unnecessary speed breakers in main roads and residential areas	Scientifically located speed breakers	Development of standard design and system to report and replace unscientific speed breakers
Pending projects	Complete all infrastructure related projects	Complete Byapanahalli flyover construction
Repeated digging of road by various civic agencies	Motorable roads throughout the year	Coordination between civic agencies and the agency which digs should fix the road.
Congestion		
Congestion in areas such as Banaswadi flyover, Horamavu signal, Lingarajpiura flyover Hebbal and nagavara flyover	Smooth and free flow of traffic	Campaigns to promote the utilization of public transport. Consultation sessions with experts to draft traffic management plan and to decongest traffic in key areas
Lane discipline is not followed	Road rules and lane discipline to be followed	Traffic police to initiate awareness and better traffic management
Low awareness on bus routes	Accessible public transport	Passenger information system and name of the bus stop to be specified at bus stops
Inadequate last mile connectivity options from metro station	Accessible and economical last mile connectivity from metro stations	Options to be prioritized for persons with special needs and senior citizens Feeder buses to be made available
Pedestrian friendly/Cycling/E-transport		
Footpaths are encroached in	Footpaths are meant for the	Zero tolerance towards

commercial areas	use of pedestrians only	footpath encroachment and a process to remove encroachments on footpaths is to be developed
Haphazard parking has led to congestion	Disciplined parking is encouraged amongst vehicle users	Parking fees are to be charged and one-sided parking is to be encouraged
Abandoned cars have occupied OMBR Layout	Roads to be free of abandoned vehicles	Action plan with waste recyclers and police to manage abandoned cars.
Hawkers unscientifically occupy footpaths	Designated spaces for hawkers	ID cards are to be issued to street vendors and hawker zones should be identified
Infrastructure		
Lack of public amenities for infrastructure	Access to basic civic amenities	Make details of Civic amenity sites public. Multilevel parking, indoor stadium and post office.

Water

Concern	Desired status	Ideas to achieve
Water Supply		
Insufficient and irregular water supply	Equitable water distribution along with water supply timings	Measures to provide minimum of 90 lpcd water to all residents. SMS are a medium to inform citizens about water supply timings.
Water conservation		
Inefficient use of water	Awareness and aid to citizens to conserve water	Kiosk/help desk for citizens to aid water conservation (to buy water aerators at subsidized rates and resources to implement rain water harvesting)
Water table levels depleting	Increase water table level	Water tables are to be analysed and sink pits should be implemented. Rain water harvesting on public spaces and public buildings are to be executed
Sewage		
Sewage pipes are not	Maintenance of sewage lines	Periodic desilting of sewage

periodically desilted Eg. At 7 th C Main, HRBR		pipes
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Women and child safety

Current	Desired	Idea to achieve
Public spaces		
High number of chain snatching events has made public spaces unsafe	Safe public spaces	Well-lit streets, walkable footpath, sufficient police patrolling is needed in public spaces
Inadequate number of CCTVs' in all public places	Public spaces to have sufficient CCTVs'	Install CCTVs' and functionality of CCTVs' is to be checked regularly
Absence of women friendly public toilets	Accessible and safe public toilets are required	Model public toilets along with feeding space for young mothers and to be designed and implemented
Low awareness on safety resources available for women and children	All citizens to be aware of resources available	Install boards with messages in parks
Schools and colleges		
Children in Government schools do not have access to extra, co-curricular activities and after school programs (English and self-defence classes)	Comprehensive programs to contribute to growth in academics and overall growth of the children	After school programs to children with aid of community volunteers and other organizations
Workplaces		
Low awareness on safety at workplace and no process/system that allows work place related harassment to be reported	All workplaces at Malleshwaram to be safe for women	Workshops that raise sensitization in men and women working in informal sectors. Promote awareness at various avenues on the law
Police and legal support		
No counselling centre	A counselling centre to help distressed women and children	Set up counselling centre in collaboration with city police
Empowerment		
Inadequate amount of economic empowerment opportunities	Sufficient avenues for women to learn and access opportunities available for economic empowerment	Centres that spread information on empowerment opportunities. Ward offices should also be fully utilized in spreading the information

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Environment and health

Current	Desired	Idea to achieve
Vacant sites such as 8 th mai, 4 th ross, HRBR layout are dumping yards	Clean vacant sites	Periodic cleaning of vacant sites and prevent dumping/growth of weed
No restrooms at parks and poor maintenance of exercise/gym equipment	Well maintained parks	Parks to have restroom, drinking water and annual maintenance of gym equipment.
Level of air pollution at traffic junctions is high	Air quality to be monitored in all places and recognize spots that need to be addressed	Air quality and noise level monitoring indicators are to be installed at high traffic junctions and areas under ongoing construction work
Unscientific tree pruning and cut branches are not removed by BBMP	Scientific tree pruning to be carried out	BESCOM and BBMP to develop and coordinate a systematic method of tree pruning
The essential health facilities are not setup in primary health care centres	Accessible and affordable health care	<ul style="list-style-type: none"> • Low cost medicine stores • Preventive healthcare to be prioritized • Primary health care • Diagnostic center

Others:

Survey 211